



Warranty Claim Form

Date: 6/19/2025

1127 Greenway RV Sales & Service
 8220 State Hwy 13 South
 Wisconsin Rapids, WI 54494
 United States
 Ph. 715-325-5170
 mail@greenwayrv.com

General Information

573FR3623P3344188
 Reflection 298BH
 Retail Purchase Date: 4/13/2024
 Work Started: 6/5/2025
 Work Completed: 6/5/2025

Claim Status: Paid
 Dealer Work Order #: 10689
 Unit Offline Date: 7/18/2022

Claim #: 903979
 Labor: \$182.00
 Parts: \$97.67
 Shipping: \$12.48
 Total: \$292.15

Notes: please provide video of issue with serial number and manufacture. I understand, the vendor will ask for a video and the serial number. more than likely they will ask for the cover to come off, but we can cross the bridge if needed.

Dealer Information

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 United States

715-325-5170
 mail@greenwayrv.com
 Approved Labor Rate: \$140.00

Customer Information

AMANDA STAFFORD
 W6530 STATE RD 152
 WAUTOMA, Wisconsin 54982
 United States
 920-765-1090

Operation Line # 1

Flat Rate Code: 920005 Sealing - Attic Vent and Solar Dock *Fault Code:* Improper Installation/Build Cracking

Problem: There is a leak coming in from the roof of the unit where the solar panel wires are coming in. *Hours:* .3

Cause: Solar wire roof mount is cracked and leaking water in *Amount:* 42.00

Remedy: Need to R&R new roof mount. Mount made by furrion. *Sublet Repairs:* \$0.00

Manufacturer #: *Model #:* *Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
420722 SOLAR PANEL CONNECTION BOX BLACK (FURRIION FSEB30JWO-BL)	SOLAR PANEL CONNECTION BOX BLACK (FURRIION FSEB30JWO-BL)		1	1	60.83
420945 SOLAR ROOF TOP ELECTRICAL BOX GEN2 MC4 BLK FSEB30JWO2-BL	SOLAR ROOF TOP ELECTRICAL BOX GEN2 MC4 BLK FSEB30JWO2-BL		1	1	36.84

Operation Line # 2

Flat Rate Code: 720101 Refrigerator - R & R Ventilation Fan *Fault Code:* Damaged/Maintenance

Problem: Customer states that the refer is very, very loud. Check out for normal function or issue with refer. *Hours:* 1

Cause: Refer function is normal. It's loud because the slide and walls amplify the sound of the compressor. Tried putting some felt pads behind it, not much different. *Amount:* 140.00

Remedy: Requesting diagnostic time- no problem found but did try to put felt pads to quiet the sound. *Sublet* *Repairs:*
\$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1