



Warranty Claim Form

Date: 10/4/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TE2929P6643557

Imagine 2400BH

Retail Purchase Date: 1/13/2024

Work Started: 7/13/2024

Work Completed: 7/13/2024

Claim Status: Paid

Dealer Work Order #: 10686

Unit Offline Date: 10/5/2022

Claim #: 840304

Labor: \$207.00

Parts: \$16.20

Shipping: \$0.00

Total: \$223.20

Notes: hk 09/10 420059-Approved for the replacement of the docking port. changed FRC 420057 to 420059 540012-Seal maintenance would be owner maintenance. No photos

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170

mail@greenwayrv.com

Approved Labor Rate: \$115.00

Customer Information

KEITH WERNER

118411 FIELDCREST DR
STRATFORD, Wisconsin 54484
United States

715-687-4871

Operation Line # 1

Flat Rate Code: 590017 Skirt Metal (Lower Wrap) - Resecure *Fault Code:* Damaged/Maintenance

Problem: Lower skirting on the unit buckles away from unit when getting warm. On the front by fresh water fill.

Hours: .3

Cause: Underseal for jwrap is coming loose and needs to be resecured near the gravity fill intake for fresh tank.

Amount: 34.50

Remedy: Installed 2 screws in jwrap then resealed with silicone.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 660032 Drawers - Repair Drawer Guide

Fault Code: Damaged/Maintenance

Problem: Top drawer under sink glides on it are very very tight. When open moves easy but when closing is very tight.

Hours: .5

Cause: Top drawer glides not secure in opening.

Amount: 57.50

Remedy: Fasten drawer glide to rear mount then lubricate, tested good.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 3*Flat Rate Code:* 420059 Solar - Docking Port*Fault Code:* Damaged/Maintenance*Problem:* Plastic fittings on the solar panels are crumbling, plastic is crumbling just by touch.*Hours:* .5*Cause:* Solar panel wire roof mount has deteriorated as well as the wire connections for solar panel.*Amount:* 57.50*Remedy:* Need two hours for removal cleaning prep and reinstall. Installed new roof mount and connectors.*Sublet Repairs:* \$0.00*Manufacturer #:* 0000*Model #:* 00000*Serial #:* 00000

<u>Part</u>	<u>Description</u>	<u>R e t u r n</u> <u>Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	0.00
420996 SOLAR PANEL ROOF TOP ELECTRICAL BOX PLUG PAIR ONLY BLACK (FURRION C-FSEB30JWL-BL-001)	SOLAR PANEL ROOF TOP ELECTRICAL BOX PLUG PAIR ONLY BLACK (FURRION C-FSEB30JWL-BL-001)		1	1	16.20

Operation Line # 5*Flat Rate Code:* 560016 Entry Door - Adjust Door (Main)*Fault Code:* Damaged/Maintenance*Problem:* The door is really hard to latch. Need to push right on the frame to close, and have to slam door from inside to latch.*Hours:* .2*Cause:* Entrance door adjustment. Hard to close.*Amount:* 23.00*Remedy:* Had to take some of the camber out of the door so it would close easier. tested good.*Sublet Repairs:* \$0.00*Manufacturer #:**Model #:**Serial #:***Operation Line # 6***Flat Rate Code:* 560008 Entry Door - R&R Door Latch/Lock Assembly *Fault Code:* Damaged/Maintenance*Problem:* Dead bolt will not turn, checked out lock to see if it needed replacement.*Hours:* .3*Cause:* Dead bolt for entrance door is not turning with key.*Amount:* 34.50*Remedy:* Took the door handle apart and had to tighten inner retainer plate. Tested good.*Sublet Repairs:* \$0.00*Manufacturer #:**Model #:**Serial #:*