

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10686

Date In:	21 JUN 24	Author:	MGRAY
Promised Date:	30 SEP 24	Stock No:	
:		Year:	2023
Customer Name:	123420 - WERNER, KEITH	Manufacturer:	Grand Design
Address:	118411 FIELDCREST DR	Brand:	IMAGINE
:	STRATFORD, WI	Model:	2400BH
Postal/Zip:	54484	Miles/Hrs:	
Phone#(res):	715-687-4871	Exterior Color:	
Phone#(bus):	715-846-3341	Unit Type:	TT-TRAVEL TRAILER
Cell Phone:	715-370-5593	License#:	
Email:	keithwerner820@gmail.c	Tag#:	apt 9/4
Purchased Date:		:	
Delivery Date:		:	
InService Date:		:	
Serial#:	573TE2929P6643557	:	

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*****
Job #   Description                JOB INFORMATION                Type Bill To
*****
1       COMPLAINT:  lower skirting on the unit buckles away W    1020    GRAND
        from unit when getting warm. ON FRONT BY
        FRESXH WATER FILL.
        CAUSE:      Undersill for jwrap is coming loose and
        needs to be resecuered near the gravity
        fill intake for fresh tank.NEED .30 FOR
        REPAIR
        CORRECTION: Installed two screws in jwrap then
        resealed with silicone.
2       COMPLAINT:  top drawer under sink glides on it are W    1020    GRAND
        very very tight. WHEN OPEN MOVES EASY
        BUT WHEN CLOSING VERY TIGHT
        CAUSE:      Top drawer glides not secure in opening.
        NEED .60 FOR REPAIR
        CORRECTION: Fasten drawer glide to rear mount then
        lubricate. Tested good.
3       COMPLAINT:  plastic fittings on the solar panels are W    1020    GRAND
        crumbling. plastic is crumbing with just
        touch.
        CAUSE:      solar panel wire roof mount has
        deteriorated. Aswell as the the wire
        connections for solar panel. NEED 2 HRS
        FOR RMOVAL, CLEANING, PREP AND
        REINSTALL.
        CORRECTION: installed new roof mount and connectors.
        Pics uploaded.
4       COMPLAINT:  sealant on edge of roof has a crack in W    1020    GRAND
        the sealant, would like checked out.
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*****
Job #   Description                JOB INFORMATION                Type Bill To
*****
      CAUSE:      check sealant around roof edge.
      CORRECTION: Resealed ods rear corner at gutter line.
                  the rest of the roof looks good.
5      COMPLAINT: THE DOOR IS REALLY HARD TO LATCH. NEED    W    1020    GRAND
                  TO PUSH RIGHT ON THE FRAME TO GET TO
                  CLOSE, AND HAVE TO SLAM DOOR FROM INSIDE
                  TO LATCH
      CAUSE:      Entrance door adjustment. Hard to close.
                  NEED .30 FOR REPAIR.
      CORRECTION: had to take some of the camber out of
                  the door so it would close easier.
                  tested good.
6      COMPLAINT: DEAD BOLT WILL NOT TURN. CHECK OUT LOCK  W    1020    GRAND
                  TO SEE IF NEED REPLACEMENT
      CAUSE:      Dead bolt for entrance door is not
                  turning with key. NEED .30 FOR REPAIR
      CORRECTION: Took door handle apart. Had to tighten
                  inner retainer plate. Tested good.
7      COMPLAINT: IS THERE SOMETHING TO APPLY TO THE SOLAR E    123420 WERNE
                  CONNECTORS TO PREVENT THE CRUMBLING OF
                  THE PLASTIC.
      CAUSE:      Solar connectors are uv protected.
      CORRECTION: Done.
1005    COMPLAINT: RETAIL CUSTOMER REPAIR 01. While          E    123420 WERNE
                  checking roof edge for cracked sealant,
                  I found that the skylight is cracked.
                  Needs new skylight install. $75.00 plus
                  1.5 hour labor.
      CAUSE:      Cracked skylight. Needs new skylight. 22
                  x 14. Part no. 540198.
      CORRECTION: removed cracked skylight and installed
                  new one. resealed around skylight.

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Job # Part No      Description      PARTS      Bill to      Qty      Price      Total
*****
3      839085002285 CABLE ENTRY PLATE FOR MC W-1020      1      20.79      20.79
1005   822040198    TRIM SKYLIGHT 14 X 22 CL E-12342      0      75.00      0.00
4      677917000333 10.3oz TUBE LAP SEALANT W-1020      4      10.28      41.12
4      677917009992 BUTYL TAPE GREY      W-1020      1      10.97      10.97

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*****
Job# Lab Code Description      LABOUR      Mech Bill to      Hrs      Rate      Total
*****
1 DIAG          DIAGNOSTICS          TD      W-1020      1.00      115.00      115.00
2 DIAG          DIAGNOSTICS          TD      W-1020      0.50      115.00      57.50
3 DIAG          DIAGNOSTICS          TD      W-1020      1.00      115.00      115.00
4 RI            ROOF INSPECTION      TD      W-1020      0.30      115.00      34.50
5 DIAG          DIAGNOSTICS          TD      W-1020      0.26      115.00      29.90

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*****
Job#  Lab Code  Description    LABOUR    Mech Bill to      Hrs      Rate      Total
*****
   6  DIAG      DIAGNOSTICS          TD    W-1020      0.20    115.00     23.00
   7  Z990      MISC LABOUR CODE (EXTE TD    E-123420    0.10    140.00     14.00
1005  Z990      MISC LABOUR CODE (EXTE TD    E-123420    0.31    140.00     43.40
1005  RV31I-14  SHOWER SKYLIGHT DOME R TD    E-123420    1.00    140.00    140.00
1005  Z990      MISC LABOUR CODE (EXTE TD    E-123420    0.19    140.00     26.60
   5  DIAG      DIAGNOSTICS          TD    W-1020      0.24    115.00     27.60

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*****
Job #  Excode    Description    EXTRAS      bill to      Qty      Price      Total
*****
   1  SSE        SHOP SUPPLIES - EXTERNAL    W-1020      1.00     16.80     16.80

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                                BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
*****
E   123420        0.00      224.00        0.00        0.00      12.33     236.33
W   1020         72.88      402.50        0.00       16.80        0.00     492.18

      Totals        72.88      626.50        0.00       16.80      12.33     728.51

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&k2S
&k0S