

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10686

Date In: 21 JUN 24 Author: MGRAY
Promised Date: 04 JUL 24 Stock No:
: Year: 2023
Customer Name: 123420 - WERNER, KEITH Manufacturer: Grand Design
Address: 118411 FIELDCREST DR Brand: IMAGINE
: STRATFORD, WI Model: 2400BH
Postal/Zip: 54484 Miles/Hrs:
Phone#(res): 715-687-4871 Exterior Color:
Phone#(bus): 715-846-3341 Unit Type: TT-TRAVEL TRAILER
Cell Phone: 715-370-5593 License#:
Email: JKWERNER1@FRONTIER.COM Tag#: texted customer unit c
Purchased Date: :
Delivery Date: :
InService Date: :
Serial#: 573TE2929P6643557 :

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: lower skirting on the unit buckles away W 1020 GRAND
from unit when getting warm. ON FRONT BY
FRESXH WATER FILL.
CAUSE: Undersill for jwrap is coming loose and
needs to be resecuered near the gravity
fill intake for fresh tank.NEED .30 FOR
REPAIR
CORRECTION: Installed two screws in jwrap then
resealed with silicone.
2 COMPLAINT: top drawer under sink glides on it are W 1020 GRAND
very very tight. WHEN OPEN MOVES EASY
BUT WHEN CLOSING VERY TIGHT
CAUSE: Top drawer glides not secure in opening.
NEED .60 FOR REPAIR
CORRECTION: Fasten drawer glide to rear mount then
lubricate. Tested good.
3 COMPLAINT: plastic fittings on the solar panels are W 1020 GRAND
crumbling. plastic is crumbing with just
touch.
CAUSE: solar panel wire roof mount has
deteriorated. Aswell as the the wire
connections for solar panel. NEED 2 HRS
FOR RMOVAL, CLEANING, PREP AND
REINSTALL.
CORRECTION: installed new roof mount and connectors.
Pics uploaded.
4 COMPLAINT: sealant on edge of roof has a crack in W 1020 GRAND
the sealant, would like checked out.

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*****
Job #   Description                JOB INFORMATION                Type Bill To
*****
      CAUSE:      check sealant around roof edge.
      CORRECTION: Resealed ods rear corner at gutter line.
                  the rest of the roof looks good.
5      COMPLAINT: THE DOOR IS REALLY HARD TO LATCH. NEED    W    1020    GRAND
                  TO PUSH RIGHT ON THE FRAME TO GET TO
                  CLOSE, AND HAVE TO SLAM DOOR FROM INSIDE
                  TO LATCH
      CAUSE:      Entrance door adjustment. Hard to close.
                  NEED .30 FOR REPAIR.
      CORRECTION: had to take some of the camber out of
                  the door so it would close easier.
                  tested good.
6      COMPLAINT: DEAD BOLT WILL NOT TURN. CHECK OUT LOCK  W    1020    GRAND
                  TO SEE IF NEED REPLACEMENT
      CAUSE:      Dead bolt for entrance door is not
                  turning with key. NEED .30 FOR REPAIR
      CORRECTION: Took door handle apart. Had to tighten
                  inner retainer plate. Tested good.
7      COMPLAINT: IS THERE SOMETHING TO APPLY TO THE SOLAR E    123420 WERNE
                  CONNECTORS TO PREVENT THE CRUMBLING OF
                  THE PLASTIC.
      CORRECTION: UV PROTECTANT WILL HELP
1005    COMPLAINT: RETAIL CUSTOMER REPAIR 01. While          E    123420 WERNE
                  checking roof edge for cracked sealant,
                  I found that the skylight is cracked.
                  Needs new skylight install. $75.00 plus
                  1.5 hour labor.
      CAUSE:      Cracked skylight. Needs new skylight. 22
                  x 14. Part no. 540198.
      CORRECTION: removed cracked skylight and installed
                  new one. resealed around skylight.

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Job # Part No      Description      PARTS      Bill to      Qty      Price      Total
*****
3      839085002285 CABLE ENTRY PLATE FOR MC W-1020      1      20.79      20.79
1005  822040198      TRIM SKYLIGHT 14 X 22 CL E-12342      0      75.00      0.00
4      677917000333 10.3oz TUBE LAP SEALANT W-1020      4      10.28      41.12
4      677917009992 BUTYL TAPE GREY      W-1020      1      10.97      10.97

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Job# Lab Code      Description      LABOUR      Mech Bill to      Hrs      Rate      Total
*****
1  DIAG          DIAGNOSTICS          TD      W-1020      1.00      115.00      115.00
2  DIAG          DIAGNOSTICS          TD      W-1020      0.50      115.00      57.50
3  DIAG          DIAGNOSTICS          TD      W-1020      1.00      115.00      115.00
4  RI            ROOF INSPECTION      TD      W-1020      0.30      115.00      34.50
5  DIAG          DIAGNOSTICS          TD      W-1020      0.26      115.00      29.90
6  DIAG          DIAGNOSTICS          TD      W-1020      0.20      115.00      23.00

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Job#  Lab Code  Description   LABOUR   Mech Bill to      Hrs      Rate      Total
*****
   7  Z990      MISC LABOUR CODE (EXTE TD   E-123420   0.10    140.00    14.00
1005  Z990      MISC LABOUR CODE (EXTE TD   E-123420   0.31    140.00    43.40
1005  RV31I-14  SHOWER SKYLIGHT DOME R TD   E-123420   1.00    140.00   140.00
1005  Z990      MISC LABOUR CODE (EXTE TD   E-123420   0.19    140.00    26.60
   5  DIAG      DIAGNOSTICS                TD    W-1020    0.24    115.00    27.60

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Job #  Excode   Description   EXTRAS      bill to      Qty      Price      Total
*****
   1  SSE       SHOP SUPPLIES - EXTERNAL  W-1020     1.00     16.80     16.80

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                        BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
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E   123420        0.00      224.00        0.00        0.00      12.33     236.33
W   1020         72.88      402.50        0.00       16.80        0.00     492.18

      Totals        72.88      626.50        0.00       16.80      12.33     728.51

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&k2S
&k0S