



Warranty Claim Form

Date: 3/28/2025

1127 Greenway RV Sales & Service
 8220 State Hwy 13 South
 Wisconsin Rapids, WI 54494
 United States
 Ph. 715-325-5170
 mail@greenwayrv.com

General Information

573TM3528P1219850
 Momentum 30G
 Retail Purchase Date: 7/31/2023
 Work Started: 3/7/2025
 Work Completed: 3/7/2025

Claim Status: Paid
 Dealer Work Order #: 10684B
 Unit Offline Date: 5/9/2023

Claim #: 882760
 Labor: \$621.00
 Parts: \$17.30
 Shipping: \$0.00
 Total: \$638.30

Notes: JH 3/5 Factory Warranty Expired 7/31/2024 660014 This is not an 8.0 hours repair. GD will cover 4.0 hours as a one time customer concession. JH 3/4 Placed in Pending per dealer request. JH 1/6 910038 Please provide pictures of EACH axle sticker. JH 12/5 420001 No repair done. Denied. 6600014 No time requested second request. JH 12/5 660014 No time requested. 410002 JH 11/26 This same repair has been sent in on several PAs. Please have you tech call in for technical support while in the unit so we can troubleshoot with him. 660014 No time requested.

Dealer Information

1127 Greenway RV Sales & Service
 8220 State Hwy 13 South
 Wisconsin Rapids, WI 54494
 United States

715-325-5170
 mail@greenwayrv.com
 Approved Labor Rate: \$115.00

Customer Information

MICHAEL WINTER
 10844 TERRYTOWN ROAD
 BARABOO, Wisconsin 53913
 United States
 920-763-2915

Operation Line # 1

Flat Rate Code: 660014 Passage Doors - R&R Door Casing *Fault Code:* Damaged/Maintenance

Problem: Sliding door we had fixed, where we had put the screws has made it hit the magnet and now it needs to be pulled back further to get it to close properly. Customer would like the parts needed to fix properly put in the unit for him to redo the repair himself. *Hours:* 4

Cause: Screws made it hit the magnet. *Amount:*
460.00

Remedy: Replace door casing- cannot find part in GD system. Measures 3" x 78-1/4" After careful consideration of previous work done in an attempt to repair doorjam, we should replace wood stud on DS of doorjam. This piece was modified in previous repair to make casing stay in place. Because the wood stud was not straight and flush it caused the door casing to constantly pop off, stud is twisted and also gorilla glue was used on previous casing, glue can not be removed for new casing to sit flush. We will need to remove and reinstall the two pieces of header trim on the door, pop out the inside paneling to gain better access to the stud, removed the stud in the door frame and then install a new stud that is straight and flush with the frame so the repair can be done properly.

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
611026 SEAM TAPE 7/8 X 150'	SEAM TAPE 7/8 X 150' COMFORT		10	5	2.21
COMFORT COTTON W/MEGASTAR ADHESIVE	COTTON W/MEGASTAR ADHESIVE				

691570 TRIM 2 7/8 CAP MOLDING TRIM 2 7/8 CAP MOLDING EBONY 1 5 1.66
 EBONY RECON II (400LF/BOX) SOLD RECON II (400LF/BOX) SOLD IN 8'
 IN 8' STICKS STICKS

Operation Line # 2

Flat Rate Code: 910038 Recalls/Field Campaign - Curt Axle Grease *Fault Code:* Recall
 Zerk - 23V-455/2023-367

Problem: Curt Axle Grease Zerk - 23V-455.2023-367 *Hours:* .7
Cause: Curt Axle Grease Zerk - 23V-455.2023-367 *Amount:* 80.50
Remedy: Tightened axle grease zerks to recall instruction specs. 90lbs per square in *Sublet Repairs:* \$0.00

Manufacturer #: 1 *Model #:* 1 *Serial #:* 1

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
961751 LIPPERT LABOR ONLY	LIPPERT LABOR ONLY		1	1	0.00

Operation Line # 3

Flat Rate Code: 420001 Lights (Exterior) - R&R Marker Light *Fault Code:* Damaged/Maintenance

Problem: Diagnose the clearance lights not working properly. *Hours:* .5
Cause: Rear marker lights were installed upside down, allowing water to enter the weap-holes where moisture should be exiting. Components on inside are oxidized and corroded. *Amount:* 57.50
Remedy: Replace Clearance lights. *Sublet Repairs:* \$0.00

Manufacturer #: *Model #:* *Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		2	1	3.09

Operation Line # 4

Flat Rate Code: 570031 Roof Edge Molding - Cap Seal *Fault Code:* Improper Installation/Build

Problem: The very rear seal on the unit is not sealed properly. Needs to be re-dicored. It is the seal that runs along the very rear of the unit horizontally. *Hours:* .2
Cause: There was a 4" strip of eternabond tape, covering the back edge of the roof. It was peeling up where it was covering the screws in screwtrack. *Amount:* 23.00
Remedy: Went over and added dicor where rear roof seals were questionable. Very watertight now. *Sublet Repairs:* \$0.00

Manufacturer #: *Model #:* *Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	10.34