

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10684

Date In: 21 JUN 24 Author: KOTT
Promised Date: 25 JUL 24 Stock No:
: Year: 2023
Customer Name: 17156 - WINTER, MICHEL Manufacturer: GRAND DESIGN
Address: E10844 TERRYTOWN RD Brand: MOMENTUM G-CLASS
: BARABOO, WI Model:
Postal/Zip: 53913 Miles/Hrs:
Phone#(res): (608) 852-4063 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: MWINTER074@GMAIL.COM Tag#:
Purchased Date: :
Delivery Date: :
InService Date: :
Serial#: 573TM3528P1219850 :

Job # Description JOB INFORMATION Type Bill To

WARR COMPLAINT: CUSTOMER STATES THAT THERE IS A WELD ON W 1020 GRAND
THE STAIRS THAT BROKE AND NEEDS TO BE
LOOKED AT- taped on unit. top of stairs
under main doorway to kitchen
CAUSE: Weld broke on frame/chassis. Needs to be
Re-welded. Original weld was done prior
to assembly and is on the opposite side
of the picture. Staircase is high
traffic, not recommended for just a
fastener. 1 HR to prep, weld, cool &
paint
CORRECTION: ...
2 COMPLAINT: CUSTOMER REQUESTS HAVING THE EXTERIOR OF W 1020 GRAND
THE SLIDE OUTS BE CHECKED FOR PROPER
SEALANT - CALUK ON TOP BETWEEN ROOF AND
SLIDE IS CRACKING.
CAUSE: Sealant cracked and seperated both
slides at roof edge both sides.
Clean w/Quik-Solv & Reseal
w/non-leveling white dicore, one tube
1.5 hr
CORRECTION: ...
3 COMPLAINT: CUSTOMER REQUESTS HAVING THE ROOF W 1020 GRAND
INSPECTED-
CAUSE: A dozen spots in Alpha sealant bubbled
during application, selling dealership
did not catch during prep. Needs roof
sealant touch up in 10-12 spots with

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Job #   Description           JOB INFORMATION           Type Bill To
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1      dicore sealant.         Spot clean, apply
      sealant 2hrs.         Would be more cost
      effective to clean entire roof, looks
      pretty dirty for being a 2023. Excess
      debris on rear slide.
CORRECTION: ...
1      COMPLAINT: ON SIDE OF UNIT THERE IS A PART OF THE W 1020 GRAND
      CAULKING THAT IS PEELING AWAY. MOSTLY ON
      FRON ODS. taped on unit. check over all
      caulking and get estimate together for
      possible warranty.
CAUSE: Sealant pulling away from BELTRAIL in
      multiple spots. This is not uncommon.
      Needs a couple touch-up with silicone,
      see pictures. Two longer areas on DS,
      rear bottom corner ODS. 1hr to clean
      sealant areas and apply silicone.
CORRECTION: ...
4      COMPLAINT: BUNGEE CORDS on rear door way, toy W 1020 GRAND
      hauler door, ARE PULLING OFF. WOULD
      LIKE EXTRAS IF POSSIBLE. taped cords to
      check for replacement and possible
      extras
CAUSE: Two bungee cords on patio wall feature
      broke. Need to claim under warranty. See
      pictures. Customer is requesting an
      extra set. Set of 4. Are these able to
      be ordered by themselves or are they
      part of the entire patio kit? .2 FOR
      REMOVAL AND REPLACEMENT
CORRECTION: ...
WARR COMPLAINT: WARRANTY REPAIR 2 - DECAL ON DS BOTTOM W 1020 GRAND
      OF UNIT IS BUBBLING.
CAUSE: Decal bubbled and didn't lay down during
      application, may need replacement if
      doesn't lay down with light heat.
      1.5 hours to Remove, clean and reapply
      decal Part# 511891
CORRECTION: ...
5      COMPLAINT: ROOF CLEAN AND CONDITION PAIRED WITH A E 17156 WINTE
      ROOF SEALANT TOUCH UP
CAUSE: Tarnished roof membrane. Some sealant
      needs touch-ups. More cost effective to
      wash whole roof than spot clean.
CORRECTION: Wet roof and removed heavy debris.
      Applied bio-clean cleaner and scrubbed
      the appropriate ammount of times to get
      roof nearly new again, according to
      manufacturers directions. Cleaned
  
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and sealed 6/25. Dicore needs time to cure and membrane to dry overnight. Applied Conditioner & Protectant 6/26. Needs to dry before being pulled into sun.

WARR COMPLAINT: WARRANTY REPAIR 3 - CONSTANT RAIN, LEAKING INTO UNIT. HAPPENED ONE OTHER TIME. CHECK OUT FOR WARRANTY. W 1020 GRAND

CAUSE: Water leaking into garage/living main slide. Small pool on floor front ODS under slide corner. Dried area good, and hosed down slide to simulate heavy rain. Was able to reproduce issue. Tried hosing down when slide out, did not work. Brought slide back in and repeated process. main slide leaking when full in. Couldnt pinpoint leak from inside with multiple attempts, seemed to be growing out of floor or wall. Noticed outside front corner bottom seals not stacked appropriately. Possibly catching water and running behind wall. Resealed behind and around suspected leak area, still didn't stop. Finally found leak. Water running behind schwintek pillar and dripping out at bottom on inside. 1hr to add another d-seal and refresh silicone, needs to be properly cleaned and adhesive promoter applied.

CORRECTION: Top of slide wall looks slightly bowed. Added a second D-Seal, attached to T-Molding. Refreshed silicone above Bulb/D-seal and no more leaking. Seems water tight now.

WARR COMPLAINT: WARRANTY REPAIR 4 - BY BEDROOM DOOR THERE IS A TRIM PIECE LOOSE. WHEN WALKING IN TO BEDROOM, IT IS ON THE RIGHT SIDE OF THE UNIT. W 1020 GRAND

CAUSE: Bottom of door threshold/frame molding out of position, is this what we are reffing to? Please specify more details. Doorframe not square with wallpanel. Difference on top edge is 1/8" bottom is 5/8" 1hr to fix/modify doorway.

CORRECTION: Removed molding. Trimmed back framing 1/4" about half way up. Threshold is fitting much better. Reapplied molding with gorilla glue and two extra fasteners on bottom.

WARR COMPLAINT: WARRANTY REPAIR 5 - ABOVE THE BATHROOM DOOR, OUTSIDE THERE IS SEAM TAPE THAT IS W 1020 GRAND

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CRACKED AND COMING APART. CHECK OUT FOR REPAIR.

CAUSE: Seam tape stretched to point of tearing, needs replacement. Remove & replace. 45minutes WE HAVE 6" SEAM TAPE ONHAND will take some extra time to cut down to 1" for repair.

CORRECTION: Replaced 16" strip of 1" seam tape. Modern Maple color using part# 611043 onhand.

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Job # Part No      Description      PARTS    Bill to    Qty    Price    Total
*****
5      677917009213  DICOR SELF LEVELING LAP  E-17156    4      13.70    54.80
5      758957024098  BIO KLEEN 1 GALLON ROOF  E-17156    1      34.26    34.26
5      058957002073  AMAZING ARMOR 32 OZ      E-17156    1      16.61    16.61
5      758957003079  AMAZING CLEANER 32 OZ    E-17156    1      18.07    18.07
WARR0 711217014901  D SEAL W/PSA TAPE BLACK  W-1020     7      1.50     10.50
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Job# Lab Code Description LABOUR Mech Bill to Hrs Rate Total
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ARR01 Z992 MISC LABOUR CODE (WARR RW W-1020 0.50 115.00 57.50
2 Z992 MISC LABOUR CODE (WARR RW W-1020 0.50 115.00 57.50
3 Z992 MISC LABOUR CODE (WARR RW W-1020 0.05 115.00 5.75
3 Z992 MISC LABOUR CODE (WARR RW W-1020 0.45 115.00 51.75
1 Z992 MISC LABOUR CODE (WARR RW W-1020 0.32 115.00 36.80
1 Z992 MISC LABOUR CODE (WARR RW W-1020 0.18 115.00 20.70
4 Z992 MISC LABOUR CODE (WARR RW W-1020 0.50 115.00 57.50
ARR02 Z992 MISC LABOUR CODE (WARR RW W-1020 0.50 115.00 57.50
5 Z990 ROOF CLEAN AND CONDITI RW E-17156 0.32 140.00 44.80
5 Z990 ROOF RESEAL TOUCH UP RW E-17156 0.00 140.00 0.00
5 Z990 EXTERIOR WASH RW E-17156 0.00 70.00 0.00
5 Z990 ROOF CLEAN AND CONDITI RW E-17156 1.05 140.00 147.00
5 Z990 ROOF CLEAN AND CONDITI RW E-17156 0.13 140.00 18.20
5 Z990 ROOF CLEAN AND CONDITI RW E-17156 1.00 140.00 140.00
ARR03 Z992 MISC LABOUR CODE (WARR RW W-1020 0.00 115.00 0.00
ARR04 Z992 MISC LABOUR CODE (WARR RW W-1020 0.27 115.00 31.05
ARR05 Z992 MISC LABOUR CODE (WARR RW W-1020 0.32 115.00 36.80
ARR03 Z992 MISC LABOUR CODE (WARR RW W-1020 0.41 115.00 47.15
ARR03 Z992 MISC LABOUR CODE (WARR RW W-1020 0.09 115.00 10.35
ARR05 Z992 MISC LABOUR CODE (WARR RW W-1020 0.16 115.00 18.40
ARR05 Z992 MISC LABOUR CODE (WARR RW W-1020 0.02 115.00 2.30
ARR04 Z992 MISC LABOUR CODE (WARR RW W-1020 0.16 115.00 18.40
ARR04 Z992 MISC LABOUR CODE (WARR RW W-1020 0.07 115.00 8.05
ARR03 Z992 MISC LABOUR CODE (WARR RW W-1020 0.00 115.00 0.00
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Job # Excode Description EXTRAS bill to Qty Price Total
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2 SSE SHOP SUPPLIES - EXTERNAL W-1020 1.00 26.25 26.25
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BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
E	17156	123.74	350.00	0.00	0.00	26.13	499.87
W	1020	10.50	517.50	0.00	26.25	0.00	554.25
	Totals	134.24	867.50	0.00	26.25	26.13	1,054.12

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&k0S