

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10684

Date In: 21 JUN 24 Author: KOTT
Promised Date: 25 JUL 24 Stock No:
: Year: 2023
Customer Name: 1020 - GRAND DESIGN Manufacturer: GRAND DESIGN
Address: 11333 COUNTY RD 2 Brand: MOMENTUM G-CLASS
: MIDDLEBURY, IN Model:
Postal/Zip: 46540 Miles/Hrs:
Phone#(res): 888-825-2820 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: NONE Tag#: db 7/16
Purchased Date: :
Delivery Date: :
InService Date: :
Serial#: 573TM3528P1219850 :

Job # Description JOB INFORMATION Type Bill To

WARR COMPLAINT: CUSTOMER STATES THAT THERE IS A WELD ON W 1020 GRAND
THE STAIRS THAT BROKE AND NEEDS TO BE
LOOKED AT- taped on unit. top of stairs
under main doorway to kitchen
CAUSE: Weld broke on frame/chassis. Needs to be
Re-welded. Original weld was done prior
to assembly and is on the opposite side
of the picture. Staircase is high
traffic, not recommended for just a
fastener. 1 HR to prep, weld, cool &
paint
CORRECTION: ...
2 COMPLAINT: CUSTOMER REQUESTS HAVING THE EXTERIOR OF W 1020 GRAND
THE SLIDE OUTS BE CHECKED FOR PROPER
SEALANT - CALUK ON TOP BETWEEN ROOF AND
SLIDE IS CRACKING.
CAUSE: Sealant cracked and seperated both
slides at roof edge both sides.
Clean w/Quik-Solv & Reseal
w/non-leveling white dicore, one tube
1.5 hr
CORRECTION: ...
3 COMPLAINT: CUSTOMER REQUESTS HAVING THE ROOF W 1020 GRAND
INSPECTED-
CAUSE: A dozen spots in Alpha sealant bubbled
during application, selling dealership
did not catch during prep. Needs roof
sealant touch up in 10-12 spots with

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Job #   Description           JOB INFORMATION           Type Bill To
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	dicore sealant. Spot clean, apply sealant 2hrs. Would be more cost effective to clean entire roof, looks pretty dirty for being a 2023. Excess debris on rear slide.			
	CORRECTION: ...			
1	COMPLAINT: ON SIDE OF UNIT THERE IS A PART OF THE CAULKING THAT IS PEELING AWAY. MOSTLY ON FRON ODS. taped on unit. check over all caulking and get estimate together for possible warranty.	W	1020	GRAND
	CAUSE: Sealant pulling away from BELTRAIL in multiple spots. This is not uncommon. Needs a couple touch-up with silicone, see pictures. Two longer areas on DS, rear bottom corner ODS. 1hr to clean sealant areas and apply silicone.			
	CORRECTION: ...			
4	COMPLAINT: BUNGEE CORDS on rear door way, toy hauler door, ARE PULLING OFF. WOULD LIKE EXTRAS IF POSSIBLE. taped cords to check for replacement and possible extras	W	1020	GRAND
	CAUSE: Two bungee cords on patio wall feature broke. Need to claim under warranty. See pictures. Customer is requesting an extra set. Set of 4. Are these able to be ordered by themselves or are they part of the entire patio kit? .2 FOR REMOVAL AND REPLACEMENT			
	CORRECTION: ...			
WARR	COMPLAINT: WARRANTY REPAIR 2 - DECAL ON DS BOTTOM OF UNIT IS BUBBLING.	W	1020	GRAND
	CAUSE: Decal bubbled and didn't lay down during application, may need replacement if doesn't lay down with light heat. 1.5 hours to Remove, clean and reapply decal Part# 511891			
	CORRECTION: ...			
5	COMPLAINT: ROOF CLEAN AND CONDITION PAIRED WITH A ROOF SEALANT TOUCH UP	E	17156	WINTE
	CAUSE: Tarnished roof membrane. Some sealant needs touch-ups. More cost effective to wash whole roof than spot clean.			
	CORRECTION: Wet roof and removed heavy debris. Applied bio-clean cleaner and scrubbed the appropriate ammount of times to get roof nearly new again, according to manufacturers directions. Cleaned			

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and sealed 6/25. Dicore needs time to cure and membrane to dry overnight. Applied Conditioner & Protectant 6/26. Needs to dry before being pulled into sun.

WARR COMPLAINT: WARRANTY REPAIR 3 - CONSTANT RAIN, LEAKING INTO UNIT. HAPPENED ONE OTHER TIME. CHECK OUT FOR WARRANTY. W 1020 GRAND

CAUSE: Water leaking into garage/living main slide. Small pool on floor front ODS under slide corner. Dried area good, and hosed down slide to simulate heavy rain. Was able to reproduce issue. Tried hosing down when slide out, did not work. Brought slide back in and repeated process. main slide leaking when full in. Couldnt pinpoint leak from inside with multiple attempts, seemed to be growing out of floor or wall. Noticed outside front corner bottom seals not stacked appropriately. Possibly catching water and running behind wall. Resealed behind and around suspected leak area, still didn't stop. Finally found leak. Water running behind schwintek pillar and dripping out at bottom on inside. 1hr to add another d-seal and refresh silicone, needs to be properly cleaned and adhesive promoter applied.

CORRECTION: Top of slide wall looks slightly bowed. Added a second D-Seal, attached to T-Molding. Refreshed silicone above Bulb/D-seal and no more leaking. Seems water tight now.

WARR COMPLAINT: WARRANTY REPAIR 4 - BY BEDROOM DOOR THERE IS A TRIM PIECE LOOSE. WHEN WALKING IN TO BEDROOM, IT IS ON THE RIGHT SIDE OF THE UNIT. W 1020 GRAND

CAUSE: Bottom of door threshold/frame molding out of position, is this what we are reffing to? Please specify more details. Doorframe not square with wallpanel. Difference on top edge is 1/8" bottom is 5/8" 1hr to fix/modify doorway.

CORRECTION: Removed molding. Trimmed back framing 1/4" about half way up. Threshold is fitting much better. Reapplied molding with gorilla glue and two extra fasteners on bottom.

WARR COMPLAINT: WARRANTY REPAIR 5 - ABOVE THE BATHROOM DOOR, OUTSIDE THERE IS SEAM TAPE THAT IS W 1020 GRAND

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CRACKED AND COMING APART. CHECK OUT FOR REPAIR.

CAUSE: Seam tape stretched to point of tearing, needs replacement. Remove & replace. 45minutes WE HAVE 6" SEAM TAPE ONHAND will take some extra time to cut down to 1" for repair.

CORRECTION: Replaced 16" strip of 1" seam tape. Modern Maple color using part# 611043 onhand.

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Job # Part No      Description      PARTS    Bill to    Qty    Price    Total
*****
5      677917009213  DICOR SELF LEVELING LAP  E-17156    4      13.70    54.80
5      758957024098  BIO KLEEN 1 GALLON ROOF  E-17156    1      34.26    34.26
5      058957002073  AMAZING ARMOR 32 OZ      E-17156    1      16.61    16.61
5      758957003079  AMAZING CLEANER 32 OZ   E-17156    1      18.07    18.07
WARR0 711217014901  D SEAL W/PSA TAPE BLACK W-1020     7       1.50    10.50
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Job# Lab Code Description      LABOUR    Mech Bill to    Hrs    Rate    Total
*****
ARR01 Z992      MISC LABOUR CODE (WARR RW  W-1020    0.50   115.00   57.50
      2 Z992      MISC LABOUR CODE (WARR RW  W-1020    0.50   115.00   57.50
      3 Z992      MISC LABOUR CODE (WARR RW  W-1020    0.05   115.00    5.75
      3 Z992      MISC LABOUR CODE (WARR RW  W-1020    0.45   115.00   51.75
      1 Z992      MISC LABOUR CODE (WARR RW  W-1020    0.32   115.00   36.80
      1 Z992      MISC LABOUR CODE (WARR RW  W-1020    0.18   115.00   20.70
      4 Z992      MISC LABOUR CODE (WARR RW  W-1020    0.50   115.00   57.50
ARR02 Z992      MISC LABOUR CODE (WARR RW  W-1020    0.50   115.00   57.50
      5 Z990      ROOF CLEAN AND CONDITI RW  E-17156    0.32   140.00   44.80
      5 Z990      ROOF RESEAL TOUCH UP   RW  E-17156    0.00   140.00    0.00
      5 Z990      EXTERIOR WASH          RW  E-17156    0.00    70.00    0.00
      5 Z990      ROOF CLEAN AND CONDITI RW  E-17156    1.05   140.00  147.00
      5 Z990      ROOF CLEAN AND CONDITI RW  E-17156    0.13   140.00   18.20
      5 Z990      ROOF CLEAN AND CONDITI RW  E-17156    1.00   140.00  140.00
ARR03 Z992      MISC LABOUR CODE (WARR RW  W-1020    0.00   115.00    0.00
ARR04 Z992      MISC LABOUR CODE (WARR RW  W-1020    0.27   115.00   31.05
ARR05 Z992      MISC LABOUR CODE (WARR RW  W-1020    0.32   115.00   36.80
ARR03 Z992      MISC LABOUR CODE (WARR RW  W-1020    0.41   115.00   47.15
ARR03 Z992      MISC LABOUR CODE (WARR RW  W-1020    0.09   115.00   10.35
ARR05 Z992      MISC LABOUR CODE (WARR RW  W-1020    0.16   115.00   18.40
ARR05 Z992      MISC LABOUR CODE (WARR RW  W-1020    0.02   115.00    2.30
ARR04 Z992      MISC LABOUR CODE (WARR RW  W-1020    0.16   115.00   18.40
ARR04 Z992      MISC LABOUR CODE (WARR RW  W-1020    0.07   115.00    8.05
ARR03 Z992      MISC LABOUR CODE (WARR RW  W-1020    0.00   115.00    0.00
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Job # Excode      Description      EXTRAS    bill to    Qty    Price    Total
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      2 SSE          SHOP SUPPLIES - EXTERNAL W-1020     1.00   26.25   26.25
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BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
E	17156	123.74	350.00	0.00	0.00	26.13	499.87
W	1020	10.50	517.50	0.00	26.25	0.00	554.25
	Totals	134.24	867.50	0.00	26.25	26.13	1,054.12

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&k0S