



Warranty Claim Form

Date: 1/9/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TM3528P1219850
Momentum 30G
Retail Purchase Date: 7/31/2023
Work Started: 11/22/2024
Work Completed: 11/22/2024

Claim Status: Paid
Dealer Work Order #: 10684
Unit Offline Date: 5/9/2023

Claim #: 856198
Labor: \$736.00
Parts: \$203.22
Shipping: \$37.38
Total: \$976.60

Notes: FRT UPDATED TO AMT PER GDRV INVOICES PROVIDED RY 1/3/25 690159 - part is claimed on Both lines 5 and 6 - RY 12/19/24 look at photo marked door tag. that is tag we need clearer photo of please RY 12/19/24 PLEASE DOUBLE CHECK PARTS CLAIMED ON LINES 5 AND 6 - ALSO NEED DATA TAG OFF OF RAMP DOOR PLEASE. IT IS INCLUDED IN A PHOTO, BUT NEED A CLEARER PHOTO PLEASE. RY 12/4/24

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

MICHAEL WINTER
10844 TERRYTOWN ROAD
BARABOO, Wisconsin 53913
United States
920-763-2915

Operation Line # 1

Flat Rate Code: 620011 Steps - repair

Fault Code: Damaged/Maintenance

Problem: Customer states tha there is a weld on the stairs that broke and needs to be looked at. *Hours:* 1
Customer taped on unit. Top of stairs under main doorway to kitchen

Cause: Weld broke on frame/chassiss. Needs to be re-welded. Original weld was done prior to assembly and is on the opposite side of the picture. Staircase is high traffic, not recommended for just a fastener. *Amount:* 115.00

Remedy: Needs to be re-welded. Original weld was done prior to assembly and is on the opposite side of the picture. Staircase is high traffic, not recommended for just a fastener. Prep, weld, cool and paint. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 550027 Slide Out Roof - Reseal

Fault Code: Damaged/Maintenance

Problem: Customer requests having the exterior of the slide outs be checked for proper sealant. *Hours:* 1
Chalk on top between roof and slide is cracking.

Cause: Sealant cracked and separated on both slides at roof edge. *Amount:* 115.00

Remedy: Clean with Quik-Solv and reseal with non-leveling white dicor. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
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Operation Line # 6

Flat Rate Code: 590061 Decals - (Front & Rear Wall/Cap) - R&R Rear *Fault Code:* Component Failure
Decal/Logo/Die Cut

Problem: Decal on DS bottom of unit is bubbling.

Hours: 1

Cause: Decal bubbled and didn't lay down during application, may need replacement if doesn't lay down with light heat.

Amount: 115.00

Remedy: Remove, clean and reapply decal Part #511891

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
511891 DIE CUT DC 20 RH MOMENTUM 2022	DIE CUT DC 20 RH MOMENTUM 2022		1	1	27.65

Operation Line # 7

Flat Rate Code: 550027 Slide Out Roof - Reseal

Fault Code: Damaged/Maintenance

Problem: Constant rain leaking into unit. Happened one other time.

Hours: .5

Cause: Water leaking into garage/living main slide. Small pool on floor front ODS under slide corner. Dried area good and hosed down slide to simulate heavy rain. Was able to reproduce issue. Tried hosing down when slide out, did not leak. Brought slide back in and repeated process. Main slide leaking when full in. Couldn't pin point leak from inside with multiple attempts, seems to be coming out of floor or wall. Noticed outside front corner bottom seals not stacked appropriately. Possible catching water and running behind wall. Resealed behind and around suspected leak area, still didn't stop. Finally found leak. Water running behind schwintek pillar and dripping out at bottom on inside.

Remedy: Add another d-seal and refresh silicone. Properly cleaned and adhesive promoter applied. Top of slide wall looks slightly boed. Added a second D-Seal, attached t-molding. Refreshed silicone above bulbe/d-seal and no more leaking.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		7	1	10.50

Operation Line # 8

Flat Rate Code: 620010 Trims/Edging - Repair Edging

Fault Code: Improper Installation/Build

Problem: By bedroom door there is a trim piece loose. When walking in to the bedroom it is on the right side of the unit.

Hours: .3

Cause: Bottom of door threshold/frame molding out of position. Door fram is not square with wall panel. Difference on top edge is 1/8" bottom is 5/8".

Amount: 34.50

Remedy: Removed molding, trimmed back framing 1/4" about half way up. Threshold is fitting much better. Reapplied molding with gorilla glue and two extra fasteners on bottom.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 9

Flat Rate Code: 610012 Seam Tape - R&R per 8ft. Strip

Fault Code: Improper Installation/Build

Problem: Above the bathroom door, outside there is seam tape that is cracked and coming apart.

Hours: .4

Cause: Seam tape stretched to point of tearing, needs replacement.

Amount: 46.00

Remedy: Remove and replace. We have 6" seam tape on hand, will take some extra time to cut down to 1" for repair. Replaced 16" strip of 1" seam tap. Modern maple color using part #611043 on hand.

Sublet Repairs:
\$0.00

Manufacturer #:

Model #:

Serial #: