

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497  
 GREENEWAY INC  
 DBA GREENEWAY RV SALES & SERVICE  
 8220 STATE HWY 13 SOUTH  
 WISCONSIN RAPIDS, WI 54494  
 USA

CLAIM STATUS Paid  
 CLAIM 2278839  
 CLAIM ORIGIN WEB  
 ORIGINAL CLAIM ID  
 VIN 4X4TWD829PM062275  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 004 / 004A  
 ITEM # WDT42FK  
 DEALER RO # 10678  
 CLAIM START DATE 04/28/2025  
 CLAIM END DATE 04/29/2025

Labor rate: \$140.00

**OWNER INFORMATION**

MELISSA GAMLIN  
 1348 GLACIER DR  
 Byron, IL 61010  
 USA

Retail Date of Purchase 12/09/2023

WARRANTY EXPIRATION DATE

12/09/2024

**Claim Line Details**

**Labor**

Line# 1      **Operation Code**      **Operational Description**  
 30-95-01-00-000962      Collapsible Dinette Table Stand - Interior/Dinette/Replace/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-04-28 12:27:31 :: Per expired claim 1990332 Complaint: Customer states that the kitchen table is starting to bubble up. Cause: Pictures and measurements taken of kitchen table the paint peeled and bubbled will need a new table. Correction: Will need a new kitchen table.

|                |                    |      |                       |         |
|----------------|--------------------|------|-----------------------|---------|
| <b>Model#</b>  | <b>Dlr Sub Hrs</b> | 0.30 | <b>Sub Labor Amt</b>  | \$42.00 |
| <b>Serial#</b> | <b>Appr Hrs</b>    | 0.30 | <b>Appr Labor Amt</b> | \$42.00 |

**Notes**  
 AUTH PER EXPIRED CLAIM 1990332

**Part**

Line# 1      **Item #**      **Description**  
 F100445369      TABLE, DINETTE TOP, 26" X 40-1/2" SQUARE EDGE, GREENWOOD SMOKE/BLACK SKIRT | VENDOR PART #HG-5313-683

|                 |             |                       |                 |                             |
|-----------------|-------------|-----------------------|-----------------|-----------------------------|
| <b>Model #</b>  | HG-5313-683 | <b>Serial #</b>       | <b>Part tag</b> |                             |
| <b>Sub Qty</b>  | 1.00        | <b>Sub Dlr Price</b>  | \$157.05        | <b>Sub Freight</b> \$40.46  |
| <b>Appr Qty</b> | 1.00        | <b>Appr Dlr Price</b> | \$157.05        | <b>Appr Freight</b> \$40.46 |

**Notes**

**Labor**

Line# 2      **Operation Code**      **Operational Description**  
 20-46-01-00-000731      Window Latches - Exterior/Windows/Replace/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-04-28 12:28:52 :: Per expired claim 1990332 Complaint: Customer states that the emergency exit handle is broken off- it is the window that is above the kitchen table. Cause: Pictures taken of the handle and broken. Correction: Will need a new latch.

|                |                    |      |                       |         |
|----------------|--------------------|------|-----------------------|---------|
| <b>Model#</b>  | <b>Dlr Sub Hrs</b> | 0.35 | <b>Sub Labor Amt</b>  | \$49.00 |
| <b>Serial#</b> | <b>Appr Hrs</b>    | 0.35 | <b>Appr Labor Amt</b> | \$49.00 |

**Notes**  
 AUTH PER EXPIRED CLAIM 1990332

**Part**

Line# 1      **Item #**      **Description**  
 F100446211      LATCH, WINDOW, RM09894-04; 97/86 NEW SWEEP LK 3177KEW-RED | VENDOR PART#236895

|                |        |                      |                 |                           |
|----------------|--------|----------------------|-----------------|---------------------------|
| <b>Model #</b> | 236895 | <b>Serial #</b>      | <b>Part tag</b> |                           |
| <b>Sub Qty</b> | 1.00   | <b>Sub Dlr Price</b> | \$2.87          | <b>Sub Freight</b> \$0.00 |

|         |      |               |        |             |        |
|---------|------|---------------|--------|-------------|--------|
| Apr Qty | 1.00 | Apr Dlr Price | \$2.87 | Apr Freight | \$0.00 |
| Notes   |      |               |        |             |        |

**Labor**

**Line# 3**

**Operation Code** 30-99-01-00-001018  
**Operational Description** Day Night Shade or Roller Shade - Interior/Soft Goods/Replace/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-04-28 12:29:26 :: Per expired claim 1990332 Complaint: Customer states the kitchen blind does not go all the way down. It is the blind that is right next to the fridge. Cause: Pics taken and the shade has holes in it and doesn't pull all the way down. Correction: Will need a new shade for kitchen to the right of refrigerator.

|                |                    |      |                       |         |
|----------------|--------------------|------|-----------------------|---------|
| <b>Model#</b>  | <b>Dlr Sub Hrs</b> | 0.30 | <b>Sub Labor Amt</b>  | \$42.00 |
| <b>Serial#</b> | <b>Appr Hrs</b>    | 0.30 | <b>Appr Labor Amt</b> | \$42.00 |

**Notes**  
AUTH PER EXPIRED CLAIM 1990332

**Part**

**Line# 1**

|                 |  |                       |                 |                     |         |
|-----------------|--|-----------------------|-----------------|---------------------|---------|
| <b>Item #</b>   | <b>Description</b>                                 |                       |                 |                     |         |
| F100568801      | SHADE, ROLLER, 31" X 44", STERLING,  FRSTN31X44RSI |                       |                 |                     |         |
| <b>Model #</b>  | FRSTN31X44RSI                                      | <b>Serial #</b>       | <b>Part tag</b> |                     |         |
| <b>Sub Qty</b>  | 1.00   | <b>Sub Dlr Price</b>  | \$40.00         | <b>Sub Freight</b>  | \$21.02 |
| <b>Appr Qty</b> | 1.00   | <b>Appr Dlr Price</b> | \$40.00         | <b>Appr Freight</b> | \$21.02 |

**Notes**

**Labor**

**Line# 4**

**Operation Code** 40-106-01-00-001263  
**Operational Description** Battery Box or Tray - Electrical/12 Volt Exterior/Replace/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-04-28 12:29:54 :: Complaint: Customer states that the battery is missing. Cause: Pictures of battery box cover and measurements taken they have the wrong size battery box cover. Correction: Will need the correct battery box cover.

|                |                    |      |                       |         |
|----------------|--------------------|------|-----------------------|---------|
| <b>Model#</b>  | <b>Dlr Sub Hrs</b> | 0.20 | <b>Sub Labor Amt</b>  | \$28.00 |
| <b>Serial#</b> | <b>Appr Hrs</b>    | 0.20 | <b>Appr Labor Amt</b> | \$28.00 |

**Notes**  
.2 AUTH PER EXPIRED CLAIM 1990332

**Part**

**Line# 1**

|                 |                                |                       |                 |                     |        |
|-----------------|--------------------------------|-----------------------|-----------------|---------------------|--------|
| <b>Item #</b>   | <b>Description</b>             |                       |                 |                     |        |
| USERPART        | 0304.1506 battery box group 27 |                       |                 |                     |        |
| <b>Model #</b>  |                                | <b>Serial #</b>       | <b>Part tag</b> |                     |        |
| <b>Sub Qty</b>  | 1.00                           | <b>Sub Dlr Price</b>  | \$10.87         | <b>Sub Freight</b>  | \$0.00 |
| <b>Appr Qty</b> | 1.00                           | <b>Appr Dlr Price</b> | \$10.87         | <b>Appr Freight</b> | \$0.00 |

**Notes**

**Labor**

**Line# 5**

**Operation Code** 30-101-01-00-001072  
**Operational Description** Hinged Passage Door Knob - Interior/Interior Doors/Replace/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-04-28 12:30:19 :: Complaint: Customer states that the pantry door caught on the slide and broke the pantry door (the handle bent into the wood) Cause: Pics and measurements taken of door and handle- will need a new door handle. Correction: Needs door handle assembly.

|                |                    |      |                       |          |
|----------------|--------------------|------|-----------------------|----------|
| <b>Model#</b>  | <b>Dlr Sub Hrs</b> | 1.00 | <b>Sub Labor Amt</b>  | \$140.00 |
| <b>Serial#</b> | <b>Appr Hrs</b>    | 1.00 | <b>Appr Labor Amt</b> | \$140.00 |

**Notes**  
1.00 AUTH PER EXPIRED CLAIM 1990332

**Part**

**Line# 1**

|               |  |
|---------------|--|
| <b>Item #</b> | <b>Description</b>   |
| F100133987    | PASSAGE LATCH, NON LATCHING, MATTE BLACK   VENDOR PART # 1222-MB,(D-C-6)(bag)(98P-J-B-4) |

|                |      |                 |        |                 |         |
|----------------|------|-----------------|--------|-----------------|---------|
| <b>Model #</b> |      | <b>Serial #</b> |        | <b>Part tag</b> |         |
| Sub Qty        | 1.00 | Sub Dlr Price   | \$8.15 | Sub Freight     | \$21.00 |
| Appr Qty       | 1.00 | Appr Dlr Price  | \$8.15 | Appr Freight    | \$21.00 |

Notes

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|                  |                 |          |                 |                 |          |
|------------------|-----------------|----------|-----------------|-----------------|----------|
| <b>Submitted</b> | Labor Amt       | \$301.00 | <b>Approved</b> | Labor Amt       | \$301.00 |
|                  | Parts & Freight | \$301.42 |                 | Parts & Freight | \$301.42 |
|                  | Total           | \$602.42 |                 | Total           | \$602.42 |

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**DEALER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

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**CUSTOMER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**

All repairs described have been inspected and are satisfactory.