



# Warranty Claim Form

Date: 7/31/2024

1127 Greeneway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States  
Ph. 715-325-5170  
mail@greenewayrv.com

## General Information

573TE3024R6650860

Imagine 2500RL

Retail Purchase Date: 6/18/2024

Work Started: 7/15/2024

Work Completed: 7/15/2024

Claim Status: Paid

Dealer Work Order #: 10671B

Unit Offline Date: 3/26/2024

Claim #: 821809

Labor: \$46.00

Parts: \$0.00

Shipping: \$0.00

Total: \$46.00

Notes: JR 7/23/24 550039 & 430010- approving to assist customer. 930000 - changed FRC to closest code to reflect job. 550039

## Dealer Information

1127 Greeneway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States

715-325-5170

mail@greenewayrv.com

Approved Labor Rate: \$115.00

## Customer Information

JOHN B TREWEEK

151970 FLAMEFLOWER RD  
WAUSAU, Wisconsin 54401  
United States

715-241-0231

## Operation Line # 1

*Flat Rate Code:* 430010 Power Center - R&R 12V Fuse

*Fault Code:* Damaged/Maintenance

*Problem:* Customer states the control panel for the lights, pump, slide, awning etc. stopped working. He found a 20a fuse blown in the fuse panel. Replaced the fuse and everything worked. After transporting unit, found the fuse blown again.

*Hours:* .2

*Cause:* Test controls for monitor panel.

*Amount:* 23.00

*Remedy:* Tested control several times and could not duplicate the issue. Checked all connections at controller and those were all good.

*Sublet Repairs:*  
\$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

## Operation Line # 2

*Flat Rate Code:* 550039 Schwintek - Lubricate

*Fault Code:* Damaged/Maintenance

*Problem:* Customer states slide makes popping/banging noise when it stops all the way out.

*Hours:* .2

*Cause:* Check slide for operation. Makes popping noise when it stops all the way out.

*Amount:* 23.00

*Remedy:* That's normal That's the clutch on the motor for the actuator.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*