

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10665B

Date In: 27 JUN 24 Author: MZYWICKI
Promised Date: 04 JUL 25 Stock No: 11157
: Year: 2024
Customer Name: 1047 - CROSSROADS RV Manufacturer: CROSSROADS
Address: 1115 WEST LAKE ST Brand: HAMPTON
: TOPEKA, IN Model: 375DBL
Postal/Zip: 46571 Miles/Hrs: 0
Phone#(res): 260-593-3850 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: NONE Tag#: now stock
Purchased Date: 04 MAY 24 :
Delivery Date: 27 JUN 24 :
InService Date: :
Serial#: 4YDTHPT29R9330480 :

Job # Description JOB INFORMATION Type Bill To

WARR COMPLAINT: WARRANTY REPAIR 1 - screen above sofa W 1047 CROSS
frame is dented
CAUSE: Noting
CORRECTION: Noting
WARR COMPLAINT: WARRANTY REPAIR 2 - side of slides W 1047 CROSS
inside wood trim is rough
CAUSE: Mfg left unfinished. TOOK .50 TO SAND
DOWN ALL EDGES SMOOTHLY.
CORRECTION: Used sand paper to smooth rough edge.
WARR COMPLAINT: WARRANTY REPAIR 3 - drawer in pantry W 1047 CROSS
does not opening correctly
CAUSE: Drawer in pantry doesn't operate very
smooth.
CORRECTION: Had to adjustglide glide on the right
side. Side to side. It works better. But
it's really short so it wobbles as it
opens unless you use both hands. Didn't
need the new glide. Also install larger
screws in glide for stronger mounting to
cabinet.
WARR COMPLAINT: WARRANTY REPAIR 4 - next to tv the panel W 1047 CROSS
has deep scratch
CAUSE: Noting
CORRECTION: Noting if cust sees it not a bad scratch
WARR COMPLAINT: WARRANTY REPAIR 5 - loose trim W 1047 CROSS
throughout unit several peices of batten
were coming loose.

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Job #   Description           JOB INFORMATION           Type Bill To
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      CAUSE:      Loose batten not secured correctly. will
                    need .30 to resecure all loose batten in
                    unit.
      CORRECTION: Used nail gun to secure trim throughout
                    unit
WARR    COMPLAINT:  WARRANTY REPAIR 6 - all 3 slide exterior W    1047    CROSS
                    bottoms have exposed screw holes
      CAUSE:      Mfg never filled holes on underside of
                    slide floors I will need .30 for all
                    repairs.
      CORRECTION: Used black silicone to fill holes on all
                    3 slides
WARR    COMPLAINT:  WARRANTY REPAIR 7 - marker lights have    W    1047    CROSS
                    no sealant around them
      CAUSE:      No sealant around lower running light I
                    will need .10 for repairs.
      CORRECTION: Used clear silicone to seal around
                    lights
WARR    COMPLAINT:  WARRANTY REPAIR 8 - drawer next to stove W    1047    CROSS
                    the backer wood for drawer face is
                    cracked
      CAUSE:      Drawer box is cracked. They sent a
                    drawer face. Need to reorder the drawer
                    box.
      CORRECTION: Couldn't find a drawer replacement. Had
                    to take drawer apart to glue the Crack
                    back together. Reassemble drawer and
                    install.
WARR    COMPLAINT:  WARRANTY REPAIR 9 -no sealant on counter W    1047    CROSS
                    tops next to sofa
      CAUSE:      Missing sealant, missed by manufacturer.
                    will need .60 to clean and seal
                    countertops.
      CORRECTION: Sealed countertop edges
WARR    COMPLAINT:  WARRANTY REPAIR 10 - ceiling trip ends    W    1047    CROSS
                    are separating and bubbled
      CAUSE:      Mfg installed faulty battern. will need
                    .20 for repairs.
      CORRECTION: Cut a slit then used glue to secure the
                    paper to wood
WARR    COMPLAINT:  WARRANTY REPAIR 11 - the valance above    W    1047    CROSS
                    patio the side panels are too long and
                    bath door hits it
      CAUSE:      Mfg improper install
      CORRECTION: Removed and cut wood off sides of
                    valance and top reattached now but it is
                    still hitting. what does MFG want us to
                    do?
WARR    COMPLAINT:  WARRANTY REPAIR 12 - kitchen slide out    W    1047    CROSS

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is having electrical issue operating going in and out. Shorts out the power when trying to run slide.

CAUSE: Test wiring at slideout switch. Having power issues when running.

CORRECTION: Apparently if the hot feed coming from battery is on the wrong post on the switch, it shorts out when trying to run slide in. Switched wiring around on the switch and now it works fine.

Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
WARR0	82201591	Drawer - Cabinet - Slide - 1	W-1047		0	3.84	0.00
WARR0	82205071	Cabinet - Door - DF - 6" x 1	W-1047		1	13.17	13.17
WARR0	82201591	Drawer - Cabinet - Slide - 1	W-1047		1	3.84	3.84

Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
ARR01	Z992	MISC LABOUR CODE (WARR HOD	W-1047			0.00	105.00	0.00
ARR01	Z992	MISC LABOUR CODE (WARR HOD	W-1047			0.00	105.00	0.00
ARR02	Z992	MISC LABOUR CODE (WARR HOD	W-1047			0.10	105.00	10.50
ARR02	Z992	MISC LABOUR CODE (WARR HOD	W-1047			1.00	105.00	105.00
ARR02	Z992	MISC LABOUR CODE (WARR HOD	W-1047			0.50	105.00	52.50
ARR03	Z992	MISC LABOUR CODE (WARR HOD	W-1047			0.50	105.00	52.50
ARR03	Z992	MISC LABOUR CODE (WARR HOD	W-1047			0.00	105.00	0.00
ARR03	Z992	MISC LABOUR CODE (WARR TD	W-1047			0.00	140.00	0.00
ARR04	Z992	MISC LABOUR CODE (WARR HOD	W-1047			0.00	105.00	0.00
ARR04	Z992	MISC LABOUR CODE (WARR HOD	W-1047			0.00	105.00	0.00
ARR05	Z992	MISC LABOUR CODE (WARR HOD	W-1047			0.20	105.00	21.00
ARR05	Z992	MISC LABOUR CODE (WARR HOD	W-1047			0.00	105.00	0.00
ARR06	Z992	MISC LABOUR CODE (WARR HOD	W-1047			0.20	105.00	21.00
ARR06	Z992	MISC LABOUR CODE (WARR HOD	W-1047			0.00	105.00	0.00
ARR07	Z992	MISC LABOUR CODE (WARR HOD	W-1047			0.10	105.00	10.50
ARR07	Z992	MISC LABOUR CODE (WARR HOD	W-1047			0.00	105.00	0.00
ARR08	Z992	MISC LABOUR CODE (WARR HOD	W-1047			0.50	105.00	52.50
ARR08	Z992	MISC LABOUR CODE (WARR TD	W-1047			0.00	140.00	0.00
ARR09	Z992	MISC LABOUR CODE (WARR HOD	W-1047			0.50	105.00	52.50
ARR10	Z992	MISC LABOUR CODE (WARR HOD	W-1047			0.20	105.00	21.00
ARR11	Z992	MISC LABOUR CODE (WARR HOD	W-1047			0.50	105.00	52.50
ARR08	Z992	MISC LABOUR CODE (WARR TD	W-1047			0.03	140.00	4.20
ARR03	Z992	MISC LABOUR CODE (WARR TD	W-1047			0.50	140.00	70.00
ARR12	Z992	MISC LABOUR CODE (WARR TD	W-1047			0.28	140.00	39.20
ARR12	Z992	MISC LABOUR CODE (WARR TD	W-1047			0.22	140.00	30.80
ARR08	Z992	MISC LABOUR CODE (WARR TD	W-1047			0.00	140.00	0.00
ARR08	Z992	MISC LABOUR CODE (WARR TD	W-1047			0.50	140.00	70.00

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Job #  Excode   Description  EXTRAS      bill to     Qty    Price    Total
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ARR01  SSE        SHOP SUPPLIES - EXTERNAL  W-1047    1.00    0.00    0.00
ARR01  SC         SERVICE CALL                W-1047    1.00    3.75    3.75
ARR08  FRT        FREIGHT                      W-1047    0.00    0.00    0.00
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BILLINGS SUMMARY

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Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
*****
W      1047          17.01    665.70    0.00     3.75    0.00    686.46
      Totals          17.01    665.70    0.00     3.75    0.00    686.46
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&k2S
&k0S