



Claim C3833179

Last Modified By

Claim	Reference no.	Repair start date	Repair date	VIN	Pre-auth	Dealer	Repairing dealer name	Changed		Date of Purchase
								Labor rate	warranty rate	
C3833179	10665B	7/8/2025	7/8/2025	4YDTHPT29R9330480	PA03699171	1612	Greeneway Inc 8220 State Hwy 13 S Wisconsin Rapids, WI 54494	140.00	0.00	WARR 6/27/2024

Deny code	Item number	Name	Quantity	Returned	Dealer price	Markup	Part total	Appr Freight	Sub Freight	Sublet	Status
23	721591	Drawer - Cabinet - Slide - 10" - 37mm - Full Extension - Soft Close Full Ext - Cabinet Member	1	0	2.95	15.00	3.39	24.51	24.51	0.00	Denied
no response to feedback											

90	695071	Cabinet - Door - DF - 6" x 12" - SR7 Edge - Carb 2 - MDF - Brown Soft Maple - Stratus White - Wicker Glaze	1	0	10.13	15.00	11.65	29.45	29.45	0.00	Approved
4893613											

Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	2315308B	Window - 47" or Less - Screen <b>Complaint</b> Screen above sofa frame is dented. <b>Cause</b> Noted <b>Correction</b> Noted	0.1	0.1	14	0	1	0.1	Approved

Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	3200814A	Door - Interior Sliding - Repair <b>Complaint</b> Side of slides, inside wood trim is rough. <b>Cause</b> Manufacturer left unfinished. .50 to sand down all edges smoothly <b>Correction</b> Used sand paper to smooth rough edge.	0.5	0.5	70	0	1	0.2	Approved

Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	3103508B	Drawer - Slides - Replace <b>Complaint</b> Drawer in pantry does not open correctly. <b>Cause</b> The left side drawer glide is broken and will need a new one 11 1/4" <b>Correction</b> Replace left side drawer glide.	0.5	0.5	0	0	1	0.2	Denied
Notes JOHN C HURLEY & TAMMY L WAGNER									

Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	3202028A	Panel - Interior Wall - Repair <b>Complaint</b> Next to the TV panel has a deep scratch <b>Cause</b> Noting <b>Correction</b> Noting if customer sees, not a bad scratch.	0.1	0.1	14	0	1	0.1	Approved

Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	3201516B	Batten Strips & Corner Molding - Replace - per pc <b>Complaint</b> Loose trim throughout unit, several pieces of batten were coming loose. <b>Cause</b> Loose batten not secured correctly. Will need .30 to resecure all loose batten in unit. <b>Correction</b> Used nail gun to secure trim throughout unit.	0.2	0.2	28	0	1	0.2	Approved



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Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	2104414A	Slide Out - Box - Fascia - Interior Trim - Repair	0.3	0.3	42	0	1	0.1	Approved
	<b>Complaint</b> All 3 slide exterior bottoms have exposed screw holes. <b>Cause</b> Manufacturer never filled holes to underside of slide floors, will need .30 for all repairs. <b>Correction</b> Used black silicone to fill holes on all 3 slides.								
Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	5101928A	Light, Clearance & Taillight - Repair	0.1	0.1	14	0	1	0.2	Approved
	<b>Complaint</b> Marker lights have no sealant around them. <b>Cause</b> No sealant around lower running light. Will need .10 for repairs. <b>Correction</b> Used clear silicone to seal around lights.								
Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	3103203B	Drawer - Replace	1	1	140	0	1	0.2	Approved
	<b>Complaint</b> Drawer next to stove the backer wood for drawer face is cracked. <b>Cause</b> Cracked from manufacturer. Please order new drawer, face is 12"w x6" Inner dimension 22" deepx10" wide. <b>Correction</b> Replace drawer.								
Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	3102228A	Countertop - Other - Repair	0.5	0.5	70	0	1	0.2	Approved
	<b>Complaint</b> No sealant on countertops next to sofa. <b>Cause</b> Missing sealant, missed by manufacturer. <b>Correction</b> Cleaned and sealed countertop edges.								
Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	2101409A	Roof - Ceiling Panel - Repair - per Panel	0.2	0.2	28	0	1	0.2	Approved
	<b>Complaint</b> Ceiling trio ends are separating and bubbled. <b>Cause</b> Manufacturer installed faulty pattern. Will need .20 for repairs. <b>Correction</b> Cut a slit then used glue to secure the paper to wood.								
Deny code	Operation	Description	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
	3101818A	Closet - Stile - Repair	0.5	0.5	70	0	1	0.2	Approved
	<b>Complaint</b> The valance above patio the side panels are too long and bath door hits it. <b>Cause</b> Removed and cut wood off sides of valance and top reattached now but it is still hitting. <b>Correction</b> What does manufacturing want us to do?								
<b>Submitted parts &amp; subLet</b>					15.04				
<b>Submitted labor &amp; subLet</b>					560.00				
<b>Submitted freight</b>					53.96				
<b>Total Submitted</b>					<u>629.00</u>				
						<b>Approved parts &amp; subLet</b>		11.65	
						<b>Approved labor &amp; subLet</b>		490.00	
						<b>Approved freight</b>		29.45	
						<b>Total approved</b>		<u>531.10</u>	