



Warranty Claim Form

Date: 11/15/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TT3327R8830307

Transcend 265BH

Retail Purchase Date: 3/2/2024

Work Started: 10/31/2024

Work Completed: 10/31/2024

Claim Status: Paid

Dealer Work Order #: 10663

Unit Offline Date: 1/22/2024

Claim #: 850783

Labor: \$57.50

Parts: \$163.54

Shipping: \$109.76

Total: \$330.80

Notes: JR 7/30/24 560001 - approved to replace screen door only. changed FRC code to reflect r/r screen door.

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

TRACY MCCARRON
1012 110TH ST
WEST ALLIS, Wisconsin 53214
United States
414-531-5734

Operation Line # 1

Flat Rate Code: 560011 Entry Door - R&R Screen Door

Fault Code: Component Failure

Problem: Screen door of the unit is not closing properly and there is a large gap between the between frame door.

Hours: .5

Cause: Defective screen door. Corner is deformed and does not close right, creating a gap and exposure to the outside. This screen door is attached to entry door. MFG will need to advise for replacement, but a new door is needed as we are unable to repair screen door frame without weakening it's integrity.

Amount: 57.50

Remedy: R&R new door due to it being glass and taking it slow so it don't get scratched, cracked or broken. Need new entry door.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
561200 DOOR SCREEN DOOR FRAME ONLY 8000 R 28 X 72 RH STDSCD BK BKP STDLATCH RPLCMNT	DOOR SCREEN DOOR FRAME ONLY 8000 R 28 X 72 RH STDSCD BK BKP STDLATCH RPLCMNT		1	1	163.54