

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	1958929
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	4X4TFLB21PZ187504
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$115.00	SITE/WAREHOUSE	010 / 010D
OWNER INFORMATION		ITEM #	FLT26RBWS
SCOTT BRUESEWITZ		DEALER RO #	10662
2320 Alder St		CLAIM START DATE	06/20/2024
Stevens Point, WI 54481		CLAIM END DATE	06/26/2024
USA			
Retail Date of Purchase	09/05/2023	WARRANTY EXPIRATION DATE	09/05/2024

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	40-196-24-11-001297	Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2024-06-20 09:11:16 :: Complaint: Customer states that the water pump, he water pump is inop-Customer states that when you try to run the pump , there is no noise, no hum. Almost as if there is no power. Customer states that the day prior it was operating perfectly- would like to have diagnosed. Cause: Loose connection. Correction: I plugged in the camper and turned on the water pump button. Nothing happened. Located the water pump checked voltage at the connections and in the process the pump turned on. I think the connector was lose on the water pump (not pushed all the way in.) Hard to say. Was able to replicate the issue again.			
Model#	Dlr Sub Hrs	0.50	Sub Labor Amt \$57.50	
Serial#	Appr Hrs	0.50	Appr Labor Amt \$57.50	
	Notes			
	do you have any photos of the problem found?			
	We do not have any photos of the problem. Thank you.			

Labor

Line# 2	Operation Code	Operation Description		
	30-101-24-00-001079	Sliding, Pocket Door Track - Interior/Interior Doors/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2024-06-20 09:17:21 :: Complaint: Customer states that the door is popping out of track. Cause: One of the hardware pieces on top of the sliding door was broken, allowing the door to fall. Need to replace. Correction: Had to remove the trim piece above the sliding door hardware then I removed the broken bracket and replaced with new bracket.			
	Model#	Dlr Sub Hrs	0.50	Sub Labor Amt \$57.50
	Serial#	Appr Hrs	0.00	Appr Labor Amt \$0.00
	Notes			
	Hello, it appears we paid your dealership to replace the pocket door track on claim 1736806. this appears to be a result of that repair.			
	Thank you.			
	Denied as this is a result of dealers prior work done on 1736806. Thank you.			

Submitted	Labor Amt	\$115.00	Approved	Labor Amt	\$57.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$115.00		Total	\$57.50

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.