

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10644B

Date In: 21 JUN 24 Author: MGRAY
Promised Date: 09 JUL 24 Stock No: 11067
: Year: 2024
Customer Name: 16177 - WALLOCH, DONAL Manufacturer: CROSSROADS
Address: 1510 SHERWOOD CT Brand: HAMPTON
: WISCONSIN RAPIDS, WI Model: 370FDL
Postal/Zip: 54494 Miles/Hrs: 0
Phone#(res): 715-459-2062 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: DCWALLOCH@GMAIL.COM Tag#: DB 6/24
Purchased Date: 11 JUN 24 :
Delivery Date: 20 JUN 24 :
InService Date: :
Serial#: 4YDTHPT28R9330258 :

Job #	Description	JOB INFORMATION	Type	Bill To
WARR	COMPLAINT:	WARRANTY REPAIR 1 - PANTRY TRIM CRACKED, W TOP PIECE HAS CRACK NEEDS REPLACEMENT. CAUSE: In the closet the paneling is popped up and cracked CORRECTION: Took out cracked paneling and cut a piece out of scrap paneling sorry no pics	W	1025 KEYST
WARR	COMPLAINT:	WARRANTY REPAIR 2 - UPPER LOFT CLOSET ABOVE BEDROOM. BOTTOM PART OF CLOSET IS PUSHED UP AND NOT SEATED CORRECTLY. CAUSE: In the closet the paneling is popped up and cracked CORRECTION: Took out cracked paneling and cut a piece out of scrap paneling sorry no pics	W	1025 KEYST
WARR	COMPLAINT:	TV HAS LINES RUNNING THROUGH THE PICTURE, IT ALSO FLASHES IN AND OUT OF PICTURE. PICTURES AND VIDEO TAKEN. CAUSE: DEFECT IN TV. UNPLUGGED TV TO RESET IT AND IT WAS FIND FOR APPROXIMATELY ONE MINUTE THEN SCRAMBLED AGAIN. WILL NEED .3 TO INSTALL AND HOOK UP A NEW TV. CORRECTION: WILL NEED TO ORDER A REPLACEMENT TV THROUGH WARRANTY.	W	1025 KEYST
WARR	COMPLAINT:	DENT IN LEFT SIDE REFRIGERATOR DOOR. ONLY NOTICABLE WHEN YOU STAND AT A CERTAIN ANGLE CUSTOMER NOTICED DURING SHOW THROUGH AND WOULD LIKE REPLACED.	W	1025 KEYST

Continued on page 2

Work Order : 10644B

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Job #   Description           JOB INFORMATION           Type Bill To
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      CAUSE:           Damaged refrigerator door.  I removed a
                        door from a unit on the lot and
                        installed it on the fridge.  The job
                        took .4 to complete

      CORRECTION:      Done.

WARR    COMPLAINT:      BROKEN PLASTIC SIDE ON AIR VENT IN THE    W    1025    KEYST
                        BUNK LOFT. PIECE IS COMPLETELY MISSING
                        FROM THE SIDE.PICTURES TAKEN

      CAUSE:           MISSING WHEN INSTALL, THERE ARE NO
                        PIECES LAYING ANYWHERE THAT WOULD HAVE
                        BROKEN OFF. WILL NEED .2 TO REMOVE AND
                        REPLACE PLASTIC SHROUD OR .1 TO REPLACE
                        JUST MISSING PIECE IF IT IS AVAILABLE.

      CORRECTION:      REPLACE MISSING PLASTIC PIECE.

WARR    COMPLAINT:      WARRANTY REPAIR 6 - FAN IN BATHROOM IS    W    1025    KEYST
                        VERY LOUD. SOUNDS OFF KILTER. NEED NEW
                        FAN.

      CAUSE:           The fan blade is rubbing on one side.  I
                        couldn't replace it because it started
                        raining.  .6 for the time that I was
                        diagnosing it

      CORRECTION:      ...

WARR    COMPLAINT:      CUSTOMER STATES PATIO SCREEN DOOR IS    W    1025    KEYST
                        MISSING FROM UNIT. PATIO DOOR IS ALSO
                        CATCHING AND STICKING.

      CAUSE:           There is no screen door and faulty
                        manufacturer design.  When the door is
                        opened, the seal catches on the frame,
                        and their is nothing securing the left
                        side of the frame so it pulls away with
                        the door.  Their are two pieces of trim
                        around the door frame and their are
                        seemed where I need to put screws to
                        secure the frame so I went on the right
                        side of the track and ran the screws in
                        as far over as I could and now the door
                        I operating correctly.  will need screen
                        door and door latch.  The job took 1.0 to
                        complete.

      CORRECTION:      will need ascreen door and latch to
                        repair.

WARR    COMPLAINT:      WARRANTY REPAIR 8 - If you're standing    W    1025    KEYST
                        in the kitchen looking at the island the
                        top right drawer opens and closes hard.

      CAUSE:           The glides are digging into the side of
                        the drawer.  I removed the drawer and
                        measured the distance in between the
                        glides front and back and the back is a
                        little more wide than the front.  I

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Continued on page 3

Work Order : 10644B

removed the screws in the bracket, slid the glide over and resecured it. It's a little better but it's still digging in. We will need new glides and a drawer. Job took 1.0 to complete

CORRECTION: ...

WARR COMPLAINT: WARRANTY REPAIR 9 - The front a/c and furnace quit working W 1025 KEYST

CAUSE: I checked the fuses in the box and thermostat and they are good. I checked for 12 volts in the thermostat and a/c and I can't find anything. It was raining so I couldn't pull the furnace out and you can't get to the backside of it. THIS WILL NEED FURTHER DIAGNOSIS. 1.5 for my time

CORRECTION: ...

WARR COMPLAINT: CUSTOMER STATES THERE IS WATER LEAKING IN THE BEDROOM DRESSER WHEN IT RAINS, IT APPEARS TO BE COMING IN FROM THE OUTLET ON THE EXTERIOR SIDE OF THE UNIT. W 1025 KEYST

CAUSE: WILL NEED TO SEAL WITH SILCONE TO SEE IF THAT STOPS THE WATER LEAKS IF NOT IT MAY NEED NEW OUTLET. WILL NEED .30 FOR DIAG AND REPAIR.

Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
WARR0	82206686	Screen - Door - Patio -		W-1025	0	74.67	0.00
WARR0	822078386	Refrigerator - Door Asse		W-1025	0	461.89	0.00
WARR0	752055000503	MAXXFAN DELUXE ROOF VENT		W-1025	0	269.00	0.00
WARR0	822057913	Drawer - Guide - 20" - F		W-1025	0	8.18	0.00

Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
ARR01	Z992	MISC LABOUR CODE	(WARR	CF	W-1025	0.50	105.00	52.50
ARR02	Z992	MISC LABOUR CODE	(WARR		W-1025	0.00	105.00	0.00
ARR03	Z992	MISC LABOUR CODE	(WARR		W-1025	0.00	105.00	0.00
ARR04	Z992	MISC LABOUR CODE	(WARR	JGK	W-1025	0.40	105.00	42.00
ARR05	Z992	MISC LABOUR CODE	(WARR		W-1025	0.00	105.00	0.00
ARR06	Z992	MISC LABOUR CODE	(WARR	JGK	W-1025	0.50	105.00	52.50
ARR07	Z992	MISC LABOUR CODE	(WARR	JGK	W-1025	0.50	105.00	52.50
ARR08	Z992	MISC LABOUR CODE	(WARR	JGK	W-1025	0.50	105.00	52.50
ARR09	Z992	MISC LABOUR CODE	(WARR	JGK	W-1025	0.50	105.00	52.50
ARR10	Z992	MISC LABOUR CODE	(WARR		W-1025	0.00	105.00	0.00

Job #	Excode	Description	EXTRAS	bill to	Qty	Price	Total
ARR08	SSE	SHOP SUPPLIES - EXTERNAL		W-1025	1.00	0.00	0.00

Continued on page 4

Work Order : 10644B

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Job #  Excode   Description  EXTRAS      bill to    Qty   Price   Total
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ARR06  FRT        FREIGHT / DELIVERY      W-1025    1.00   9.95    9.95
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BILLINGS SUMMARY

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Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
*****
W      1025          0.00    304.50    0.00     9.95    0.00    314.45
      Totals          0.00    304.50    0.00     9.95    0.00    314.45
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&k2S
&k0S