

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10626

Date In:	10 JUN 24	Author:	MGRAY
Promised Date:	31 DEC 24	Stock No:	11076
:	:	Year:	2024
Customer Name:	17247 - FALK, KENNETH	Manufacturer:	GRAND DESIGN
Address:	4816 NORWAY PINE DRIVE	Brand:	IMAGINE XLS
:	STEVENS POINT, WI	Model:	22MLE
Postal/Zip:	54482	Miles/Hrs:	:
Phone#(res):	7155702863	Exterior Color:	:
Phone#(bus):	:	Unit Type:	TT-TRAVEL TRAILER
Cell Phone:	:	License#:	:
Email:	bike52@charter.net	Tag#:	HARD PROMISE 6/25 - D
Purchased Date:	04 MAR 24	:	:
Delivery Date:	13 APR 24	:	:
InService Date:	:	:	:
Serial#:	573TE2627R3438022	:	:

```
*****
Job #   Description      JOB INFORMATION      Type Bill To
*****
1       COMPLAINT:  there is water coming out of the          W    1020   GRAND
          underbelly of the unit. there is a hole
          in the bottom that it is leaking from
          but cmr is unsure of where the water is
          coming from or getting in at.
          CAUSE:      NPF. I air tested the water system, and
          their are no leaks. I put water through
          the black flush tank and no leaks. I
          hooked a hose up to the unit and filled
          the black and gray tanks to 2/3, and no
          leaks appeared. I turned the hot water
          portion on to see if any leaks appeared
          after the lines expanded from the heat,
          and still no leaks appeared. The
          customer stated that he noticed the leak
          at the back of the unit, so I took a
          couple screws out and looked inside, and
          their is no evidence of a water leak
          anywhere. The water the customer saw
          possibly came from water being trapped
          in the underbelly material. The material
          has small pockets in it that a little
          water can sit in.
          CORRECTION: Done.
WARR    COMPLAINT:  WARRANTY REPAIR 1 - BLACK WATER TANK      W    1020   GRAND
          WATER BREAKER IS LEAKING WHEN FLUSHING
          BLACK TANK. LEAKING UNDER SINK
          CAUSE:      The vacuum breaker is leaking. I turned
```

Continued on page 2

Work Order : 10626

```

*****
Job #   Description           JOB INFORMATION           Type Bill To
*****
the water on, hit the peddle on the
toilet, and water started running down
the wall. I removed the breaker,
installed a new one, and tested it. The
job took .3 to complete
CORRECTION: Done.
WARR COMPLAINT: WARRANTY REPAIR 2 - BOTH PASS THROUGH   W   1020   GRAND
DOORS NEED TO BE RECAULKED. TOP OF DOOR
AND SEAM NEED RE DONE. LEAKING INTO UNIT
WDURING RAIN.
CAUSE: 1001 CUSTOMER REQUESTED The frame has a
foam backing but I put some silicone
over the seems and sprayed them with
water and I didn't see any leaks. Water
will collect on the bottom of the frames
but it doesn't leak past it.
CORRECTION: Done.
WARR COMPLAINT: WARRANTY REPAIR 3 - SCREEN DOOR IS   W   1020   GRAND
CATCHING AND THE HINGES SEEM LOOSE.
CAUSE: The screws that hold the screen door
latch are pulling out. The door is
plastic and styrofoam so their isn't
much for the screws to grab a hold of so
I pulled the screws, stuffed the holes
with glue and wood, put a piece of 3m
tape on the back side of the latch, put
it back in place and ran the screws in.
CORRECTION: Done.
2 COMPLAINT: WD ADJUSTMENT FOR UNIT AT PICK UP.   I   SEP   POLIC
CAUSE: Weight distribution set up wrong
CORRECTION: Correct
WARR COMPLAINT: WARRANTY REPAIR 4 - PANEL ON REAR MOST   W   1020   GRAND
OF UNIT DOES NOT HAVE SILICONE AROUND
EDGES, IS IT SUPPOSED TO BE THAT WAY OR
DID IT GET MISSED.
CAUSE: NPF. The furnace cover has a seal on the
inside. It doesn't need to be sealed
around the outside.
CORRECTION: Done.
WARR COMPLAINT: WARRANTY REPAIR 5 - VENTS FOR HEAT AND   W   1020   GRAND
A/C BY BED ARE GETTING MINIMAL HEAT AND
AC. VENTS CLOSE TO A/C - HEATER BLOW
HARDER. SPOKE WITH CODY ABOUT IT AND HE
WASN'T SURE WHY IT WOULD BE THAT WAY.
NEED TO CHECK OUT FOR DUCTING ISSUE.
CAUSE: NPF. I turned the a/c on, and their was
a slight air volume difference between
the closest and furthest ducts, which is
normal. I pulled the covers off two of

```

Continued on page 3

Work Order : 10626

the ducts and stuck our snake camera up
in the duct to see if their was any type
of obstruction and their isn't. It's the
same thing with the furnace. The furnace
is at the rear of the unit, so it will
lose pressure by the time it gets to the
front.

CORRECTION: Done.

```
*****
Job # Part No      Description      PARTS      Bill to      Qty      Price      Total
*****
WARR0 8220360022 VACUME CHECK VALVE          W-1020      1      19.12      19.12
*****
```

```
*****
Job#  Lab Code  Description      LABOUR      Mech Bill to      Hrs      Rate      Total
*****
1 Z992          MISC LABOUR CODE (WARR JGK W-1020      0.00      115.00      0.00
ARR01 Z992          MISC LABOUR CODE (WARR JGK W-1020      1.50      115.00      172.50
ARR02 Z992          MISC LABOUR CODE (WARR JGK W-1020      0.50      115.00      57.50
ARR03 Z992          MISC LABOUR CODE (WARR JGK W-1020      0.50      115.00      57.50
ARR04 Z992          MISC LABOUR CODE (WARR JGK W-1020      0.00      115.00      0.00
ARR05 Z992          MISC LABOUR CODE (WARR JGK W-1020      0.00      115.00      0.00
1 Z992          MISC LABOUR CODE (WARR JGK W-1020      0.50      115.00      57.50
1 Z992          MISC LABOUR CODE (WARR JGK W-1020      0.00      115.00      0.00
2 Z991          MISC CODE (NTERNAL)      DL      I-SEP      0.50      70.00      35.00
*****
```

```
*****
Job #  Excode      Description      EXTRAS      bill to      Qty      Price      Total
*****
2 SSE          SHOP SUPPLIES - EXTERNAL      I-SEP      1.00      0.00      0.00
ARR01 FRT          FREIGHT          W-1020      1.00      2.26      2.26
*****
```

```
*****
                                BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
*****
I   SEP          0.00      35.00      0.00      0.00      0.00      35.00
W   1020         19.12      345.00      0.00      2.26      0.00      366.38

Totals          19.12      380.00      0.00      2.26      0.00      401.38
*****
```

&k2S
&k0S