



Warranty Claim Form

Date: 6/27/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573TE2018R7702485

Imagine 15RB

Retail Purchase Date: null

Work Started: 6/13/2024

Work Completed: 6/13/2024

Claim Status: Paid

Dealer Work Order #: 10622

Unit Offline Date: 5/30/2024

Claim #: 812482

Labor: \$69.00

Parts: \$0.00

Shipping: \$0.00

Total: \$69.00

Notes: cc-6/13/24

Dealer Information

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715-325-5170
mail@greenewayrv.com
Approved Labor Rate: \$115.00

Customer Information

Operation Line # 1

Flat Rate Code: 660002 Cabinet Doors - Repair Door

Fault Code: Improper Installation/Build

Problem: Customer states that the closet door to the left of the murphy bed (if you are standing in front of it and looking at it) scrapes the ceiling.

Hours: .2

Cause: Cabinet door needs adjustment.

Amount: 23.00

Remedy: Adjusted european hinges on cabinet door, left side of bed to clear ceiling. Tested good.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 3

Flat Rate Code: 350022 Faucets - Leaks

Fault Code: Improper Installation/Build

Problem: Customer states that the kitchen sink is leaking- underneath into the cabinet Customer states that the leak is coming from the faucet and believes there is a gasket inside that is defective..

Hours: .2

Cause: Checked for leaks under kitchen sink.

Amount: 23.00

Remedy: Pressurized system with water. Moved the water lines around to see if the lines would leak. No leak as of yet. Turned faucet on to see if the drain had a leak and found none. . After further review, \$0.00 removed faucet and gasket was out of place. Put gasket on correctly and had no further issues.

Manufacturer #:

Model #:

Serial #:

Operation Line # 4

Flat Rate Code: 660032 Drawers - Repair Drawer Guide

Fault Code: Improper Installation/Build

Problem: Bedroom left nightstand- bottom drawer not operating of murphy bed is out of track correctly.

Hours: .2

Cause: Drawer left side of murphy bed is out of track.

Amount: 23.00

Remedy: Reinstall drawer glide in track. Tested good.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #: