

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10603

Date In: 04 JUN 24 Author: MGRAY
Promised Date: 16 JUL 24 Stock No:
: Year: 2023
Customer Name: 17337 - BYERS, RONALD Manufacturer: GRAND DESIGN
Address: W7127 DAKOTA AVE Brand: IMAGINE
: WESTFIELD, WI Model: 22MLE
Postal/Zip: 53964 Miles/Hrs:
Phone#(res): (815) 494-7002 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: (815) 494-4736 License#:
Email: R.BYERS2001@YAHOO.COM Tag#: GOING BACK TO MFG
Purchased Date: :
Delivery Date: :
InService Date: :
Serial#: 573TE2621N3424899 :

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: SPOKE WITH NATE AT GD. LEVEL IN BEDROOM W 1020 GRAND
IS LEVEL, LEVEL IN KITCHEN IS NOT. SEEMS
LIKE THERE IS A PEAK IN KITCHEN ON
FLOOR. DID RECIEVE RECALL LETTER ABOUT
THE FRAME. NEEDS LOOKED INTO FOR
VERIFICATION ON RECALL OR DAMAGE
CAUSE: The floor has a very large bow in it. I
leveled the trailer 1, put two levels in
the unit, and the one in the back is
perfect, but the front level is pitched
down hard in the front. Either the floor
is bowed or the frame is tweaked. Both
issues can't be solved here. It needs to
go back to the factory.
CORRECTION: BACK TO MFG PER NATE AT GD. .70 FOR OUR
TIME TO DIAG FOR GD.
2 COMPLAINT: RF ON THE TANDUM AXLE. TIRE WEAR. STUCK W 1020 GRAND
LEVEL ON TIRES ON DS UNIT AND THEY ARE
STRAIGHT. WHEN PUTTING THE LEVEL ON THE
ODS TIRES, THE RIGHT FRONT ON THE TANDUM
IS OUT FARTHER THAN THE OTHER TIRE ON
THAT SIDE.
CAUSE: Frame issue. The tire ds front tire is
smooth on the outer edge. And when
you're looking at it, you can see that
the tire is at an angle. I jacked it up
and tried wiggling it to see if it's a
bearing issue and it's not. We will have

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Work Order : 10603

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*****
Job #   Description           JOB INFORMATION           Type Bill To
*****
              to see if the manufacturer wants more
              tests run and if they do which ones or
              if they will just look at it themselves
              when it comes back in for the heaved
              floor and bad scwhintek.
CORRECTION: BACK TO MFG .70 FOR OUR TIME TO DIAG FOR
GD INFO.
WARR    COMPLAINT:  WARRANTY REPAIR 1 - when tech was          W    1020    GRAND
              running the slide out and in and out to
              diagnose warranty concerns-found that
              the Schwintek system was not operating
              correctly. See pictures attached.
CAUSE:    Bad schwintek. It will need a complete
              schwintek replacement. See pics. The
              repair can be done when it goes back to
              the factory for the floor/ frame issue.
CORRECTION: BACK TO MFG .60 FOR OUR DIAG TO GIVE TO
GD.
3        COMPLAINT:  CUSTOMER REQUESTS HAVING THE WORN TIRE    E    17337    BYERS
              REPLACED WITH THE NEW ONE THAT THEY
              PROVIDED-
CORRECTION: COMPLETE

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*****
Job#  Lab Code  Description  LABOUR  Mech Bill to  Hrs  Rate  Total
*****
   1  WARR      MANUFACTURER WARRANTY  JGK  W-1020      0.50  140.00  70.00
   2  WARR      MANUFACTURER WARRANTY  JGK  W-1020      0.42  140.00  58.80
   2  WARR      MANUFACTURER WARRANTY  JGK  W-1020      0.08  140.00  11.20
ARR01 Z992      MISC LABOUR CODE (WARR JGK  W-1020      0.50  140.00  70.00
   3  Z990      MISC LABOUR CODE (EXTE JT   E-17337      0.30  140.00  42.00

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Job #  Sublet Description  SUBLET  bill to  Vendor  Total
*****
   3  MOUNT TIRE AND DISPOSE OF OLD TIRE  E-17337  1700-TIM HINTZ  19.00

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*****
Job #  Excode  Description  EXTRAS  bill to  Qty  Price  Total
*****
   1  SSE      SHOP SUPPLIES - EXTERNAL  W-1020  1.00  3.15  3.15

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                        BILLINGS SUMMARY
Type Bill Id      Parts  Labour  Sublet  Extras  Tax  Total
*****
E   17337          0.00   42.00   19.00    0.00   3.36   64.36
W   1020          0.00  210.00    0.00    3.15   0.00  213.15

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BILLINGS SUMMARY

Type Bill Id	Parts	Labour	Sublet	Extras	Tax	Total

Totals	0.00	252.00	19.00	3.15	3.36	277.51

&k2S
&k0S