



Warranty Claim Form

Date: 7/18/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TE2621R3439649

Imagine 22RBE

Retail Purchase Date: null

Work Started: 6/25/2024

Work Completed: 6/25/2024

Claim Status: Paid

Dealer Work Order #: 10572B

Unit Offline Date: 5/22/2024

Claim #: 818490

Labor: \$92.00

Parts: \$1.68

Shipping: \$0.40

Total: \$94.08

Notes: freight adjusted: \$12.04/30 items = .40 // ry 7/17/24 **do you have invoice for claiming freight? I do not show it in the GDRV system. thank you. RY 7/16/24

Dealer Information

1127 Greenway RV Sales & Service
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Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

Operation Line # 1

Flat Rate Code: 420016 Lights (Interior) - Repair Interior *Fault Code:* Improper Installation/Build Light

Problem: The plastic trim for end of light fell off.

Hours: .2

Cause: In sink the plastic end cap.

Amount: 23.00

Remedy: This will not stay on because of cabinet door.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 160016 Landing Legs - R&R Foot Pad

Fault Code: Improper Installation/Build

Problem: The sliderrooms wood foot came off and laying in unit.

Hours: .2

Cause: Loose, not secured correctly.

Amount: 23.00

Remedy: Nailed back into place.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 3

Flat Rate Code: 680028 Sofa - All - Repair

Fault Code: Improper Installation/Build

Problem: Lft side of sofa does not light up, no power.

Hours: .2

Cause: Manufactrurer did not plug chairs in, no power to chair. Will need .5 to remove all hardware, plug chairs in correctly and reinstall hardware.

Amount: 23.00

Remedy: Had to remove the screws holding base in place then plug in chairs then reinstall chairs and install screws. Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 4

Flat Rate Code: 140004 Center Caps - R&R Wheel Center Cap Fault Code: Improper Installation/Build

Problem: Center cap missing from ds front tire.

Hours: .2

Cause: Missing upon delivery of unit. Will need a replacement.

Amount: 23.00

Remedy: Installed cap from parts.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
140050 TIRE COVER CHROME CENTER SNAP-IN	TIRE COVER CHROME CENTER SNAP-IN		1	1	1.68