

# FOREST RIVER WARRANTY CLAIM FORM

|                                  |            |                          |                   |
|----------------------------------|------------|--------------------------|-------------------|
| DEALER ACCOUNT #                 | 0009497    | CLAIM STATUS             | Paid              |
| GREENEWAY INC                    |            | CLAIM                    | 2286627           |
| DBA GREENEWAY RV SALES & SERVICE |            | CLAIM ORIGIN             | WEB               |
| 8220 STATE HWY 13 SOUTH          |            | ORIGINAL CLAIM ID        |                   |
| WISCONSIN RAPIDS, WI 54494       |            | VIN                      | 4X4TFLN22N1901728 |
| USA                              |            | CHASSIS VIN              |                   |
|                                  |            | MILEAGE                  | 0                 |
| Labor rate:                      | \$140.00   | SITE/WAREHOUSE           | 010 / 010C        |
| OWNER INFORMATION                |            | ITEM #                   | FLT832BWS         |
| HENRY PALMA                      |            | DEALER RO #              | 10569B            |
| 167707 WISCONSIN 153             |            | CLAIM START DATE         | 05/05/2025        |
| Stratford, WI 54484              |            | CLAIM END DATE           | 05/06/2025        |
| USA                              |            |                          |                   |
| Retail Date of Purchase          | 08/30/2024 | WARRANTY EXPIRATION DATE | 08/30/2025        |

## Claim Line Details

### Labor

|         |                                                                                                                                                                                                                                                                                                                                                             |                                                      |      |                        |
|---------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------|------|------------------------|
| Line# 1 | Operation Code                                                                                                                                                                                                                                                                                                                                              | Operational Description                              |      |                        |
|         | 20-66-01-17-000668                                                                                                                                                                                                                                                                                                                                          | Entry Door Lock - Exterior/Entry Doors/Replace/Latch |      |                        |
|         | Complaint, Cause, Correction                                                                                                                                                                                                                                                                                                                                |                                                      |      |                        |
|         | Original Note : greeneway@dealer-advisors.com, 2025-05-05 09:05:10 :: Complaint: Dead bolt on the main door is having issues. Last time it was locked the customer had to disassemble the dead bolt in order to get the unit unlocked. Revied for repair/replacement. Cause: Latch system failed. Correction: Installed new door latch system- tested good. |                                                      |      |                        |
|         | Model#                                                                                                                                                                                                                                                                                                                                                      | Dlr Sub Hrs                                          | 0.30 | Sub Labor Amt \$42.00  |
|         | Serial#                                                                                                                                                                                                                                                                                                                                                     | Appr Hrs                                             | 0.30 | Appr Labor Amt \$42.00 |
|         | Notes                                                                                                                                                                                                                                                                                                                                                       |                                                      |      |                        |

### Part

|         |          |                          |                |         |
|---------|----------|--------------------------|----------------|---------|
| Line# 1 | Item #   | Description              |                |         |
|         | USERPART | 20-0626 Bauer Door Latch |                |         |
|         | Model #  | Serial #                 | Part tag       |         |
|         | Sub Qty  | 1.00                     | Sub Dlr Price  | \$32.60 |
|         | Appr Qty | 1.00                     | Sub Freight    | \$0.00  |
|         |          |                          | Appr Dlr Price | \$32.60 |
|         |          |                          | Appr Freight   | \$0.00  |
| Notes   |          |                          |                |         |

### Labor

|         |                                                                                                                                                                                                                                     |                                                                            |      |                        |
|---------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|------|------------------------|
| Line# 2 | Operation Code                                                                                                                                                                                                                      | Operational Description                                                    |      |                        |
|         | 60-143-01-00-001625                                                                                                                                                                                                                 | Exterior Shower Door Lock - Plumbing/Exterior Shower/Replace/No Tread Code |      |                        |
|         | Complaint, Cause, Correction                                                                                                                                                                                                        |                                                                            |      |                        |
|         | Original Note : greeneway@dealer-advisors.com, 2025-05-05 09:06:52 :: Complaint: Outdoor shower compartment does not stay locked. Look at for repair. Very back of unit. Cause: Lock failed. Correction: Replace lock- tested good. |                                                                            |      |                        |
| Model#  |                                                                                                                                                                                                                                     | Dlr Sub Hrs                                                                | 0.20 | Sub Labor Amt \$28.00  |
| Serial# |                                                                                                                                                                                                                                     | Appr Hrs                                                                   | 0.20 | Appr Labor Amt \$28.00 |
| Notes   |                                                                                                                                                                                                                                     |                                                                            |      |                        |

### Part

|         |          |                                                       |                |         |
|---------|----------|-------------------------------------------------------|----------------|---------|
| Line# 1 | Item #   | Description                                           |                |         |
|         | USERPART | 1023.4151 Hatch Key Lock 1-1/8" Cam W/751 Key, Chrome |                |         |
|         | Model #  | Serial #                                              | Part tag       |         |
|         | Sub Qty  | 1.00                                                  | Sub Dlr Price  | \$11.64 |
|         | Appr Qty | 1.00                                                  | Sub Freight    | \$0.00  |
|         |          |                                                       | Appr Dlr Price | \$11.64 |
|         |          |                                                       | Appr Freight   | \$0.00  |

Notes

|           |                 |          |          |                 |          |
|-----------|-----------------|----------|----------|-----------------|----------|
| Submitted | Labor Amt       | \$70.00  | Approved | Labor Amt       | \$70.00  |
|           | Parts & Freight | \$44.24  |          | Parts & Freight | \$44.24  |
|           | Total           | \$114.24 |          | Total           | \$114.24 |

|                                                                                      |      |
|--------------------------------------------------------------------------------------|------|
| DEALER                                                                               | DATE |
| SIGNATURE                                                                            |      |
| I certify that I have performed these repairs consistent with Forest River Policies. |      |

|                                                                 |      |
|-----------------------------------------------------------------|------|
| CUSTOMER                                                        | DATE |
| SIGNATURE                                                       |      |
| All repairs described have been inspected and are satisfactory. |      |