

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10566

Date In:	29 MAY 24	Author:	TPASSER
Promised Date:	04 JUL 24	Stock No:	11108
:	:	Year:	2024
Customer Name:	1021 - FOREST RIVER	Manufacturer:	FOREST RIVER
Address:	21815 NETWORK PLACE	Brand:	PUMA DESTINATION
:	CHICAGO, IL	Model:	402LFT
Postal/Zip:	60673-1218	Miles/Hrs:	0
Phone#(res):	219-534-3167	Exterior Color:	:
Phone#(bus):	219-534-3167	Unit Type:	TT-TRAVEL TRAILER
Cell Phone:	:	License#:	:
Email:	NONE	Tag#:	:
Purchased Date:	03 MAY 24	:	:
Delivery Date:	14 MAY 24	:	:
InService Date:	:	:	:
Serial#:	4X4TPUS25RP101869	:	:

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*****
Job #   Description          JOB INFORMATION          Type Bill To
*****
SC      COMPLAINT: SERVICE CALL TO SHW SITE 105  **KEY      E      107209 LOEND
        UNDER LP COVER
        CAUSE:          CUSTOMER REQUEST
        CORRECTION:    COMPLETE
WARR   COMPLAINT: UNIT DELIVERED 5/14 - CMR REPORTS WHEN  W      1021  FORES
        USING AWNING - IT WENT OUT FINE BUT
        WOULD NOT COME BACK IN AT ALL.
        CAUSE:          the awning will extend out but will not
                        retract without help checked voltage at
                        switch 13.46 checked voltage at motor is
                        13 .46 I diagnose bad awning motor just
                        in notes 4 prong awning switch
        CORRECTION:    Will need a awning motor.....
WARR   COMPLAINT: CUSTOMER REPORTS DURING RAIN STORMS 5/26 W      1021  FORES
        - NOTICED TRICKLE OF WATER COMING OUT OF
        THE OUTLET NEXT TO THE COUCH-SMALL
        PUDDLE WITH WATER MARK TRAILING FROM
        OUTLET DOWN WALL.
        CAUSE:          inside towards front of camper there's
                        outlets on both sides of couch I
                        couldn't really duplicate want customer
                        wanted but on exterior towards front of
                        slide top seal had some opening in
                        corners
        CORRECTION:    silicone sealant was used on corners of
                        front top wiper seals
WARR   COMPLAINT: CUSTOMER REPORTS FINDING 4 TRIM/BATTEN  W      1021  FORES
        STRIPS THAT ARE BUCKLING AWAY FROM WALL
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*****
Job #   Description           JOB INFORMATION           Type Bill To
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                               IN THE LIVINGROOM / KITCHEN AREA
CAUSE:   pics taken I only found two
CORRECTION: secured batten strips with nailer and
putty the nail holes
WARR    COMPLAINT:  CUSTOMER REPORTS THAT THE BEDROOM DOOR  W    1021    FORES
                               WILL NOT CLOSE WITHOUT LIFTING THE DOOR.
CAUSE:   what I found was the handle for the rear
bedroom door was up to high and making
the door lever not connecting with
striker plate
CORRECTION: loosen the door handle and moved the
handle downwards and tighten handle in
correct position and tested after
repairs the door now latches
    
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*****
Job#  Lab Code  Description  LABOUR  Mech Bill to  Hrs  Rate  Total
*****
SC SC      SERVICE CHARGE      E-107209  0.00  140.00  0.00
WARR DAWNING  AWNING DIAGNOIS    JS  W-1021  0.30  115.00  34.50
WARR1 W550    DIAGNOSIS AND TROUBLES JS  W-1021  0.50  115.00  57.50
WARR2 R500    TROUBLESHOOT AND DIAGN JS  W-1021  1.00  115.00  115.00
WARR3 PDADJUST  PASSAGE DOOR ADJUST JS  W-1021  0.30  115.00  34.50
    
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*****
Job #  Excode  Description  EXTRAS  bill to  Qty  Price  Total
*****
SC SC      SERVICE CALL      E-107209  15.00  3.75  56.25
SC SSE     SHOP SUPPLIES - EXTERNAL E-107209  1.00  0.00  0.00
    
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*****
                                BILLINGS SUMMARY
Type Bill Id  Parts  Labour  Sublet  Extras  Tax  Total
*****
E  107209      0.00   0.00   0.00  56.25  3.11  59.36
W  1021        0.00  241.50  0.00   0.00  0.00  241.50

Totals      0.00  241.50  0.00  56.25  3.11  300.86
    
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&k2S
&k0S