

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 1953053
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 4X4TPUS25RP101869
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 420 / 420
 ITEM # PUT402LFT
 DEALER RO # 10566
 CLAIM START DATE 06/14/2024
 CLAIM END DATE 07/26/2024

Labor rate: \$115.00

OWNER INFORMATION

JILL LOENDORF
 106 WATERMAN AVE
 Tomah, WI 54660
 USA

Retail Date of Purchase 05/14/2024 WARRANTY EXPIRATION DATE 05/14/2025

Claim Line Details

Labor

Line# 1	Operation Code 20-78-01-00-000800	Operational Description Lippert Awning Torsion Motor Assembly - Exterior/Awnings (Lippert)/Replace/ No Tread Code
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Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2024-06-14 12:31:57 :: Complaint: Customer reports that when using the awning it goes out fine, but will not retract without help. Cause: The awning will extend out but will not retract without help. Checked voltage at switch 13.46, checked voltage at motor 13.46. Bad awning motor just in notes 4 prong awning switch. Correction: R&R awning motor.

Model# 1	Dlr Sub Hrs	0.50	Sub Labor Amt	\$57.50
Serial# 1	Appr Hrs	0.50	Appr Labor Amt	\$57.50

Notes

we need a photo of the awning motor
 PHOTO ADDED.
 pending part return
 part return required please respond with tracking number
 Tracking number is 1Z03RW629013124075
 Claim will be processed when part is received

Part

Line# 1	Item #	Description			
	USERPART	1009.1191 Power awning repl. motor 2-way connection			
	Model #	Serial #	Part tag	0000324490	
	Sub Qty 1.00	Sub Dlr Price \$221.59	Sub Freight	\$0.00	
	Appr Qty 1.00	Appr Dlr Price \$86.79	Appr Freight	\$0.00	

Notes

STANDARD MARK UP
 TOTAL PARTS COST EQUALS DEALERS/STANDARD PRICE \$49.45
 35% OTS PARTS MARK UP
 30 % STATE MARK UP

TOTAL \$86/79

Labor

Line# 2	Operation Code 10-11-01-00-000205	Operational Description Slide Out Seal, each - Frame & Chassis/Slide Out System-Seals/Replace/No Tread Code
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Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2024-06-14 12:35:16 :: Complaint: Customer repots during rainstorms they noticed a trickle of water coming out of the outlet next to the couch. Small puddle with water

