

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10559

Date In: 28 MAY 24 Author: TPASSER
Promised Date: 07 JUN 24 Stock No:
: Year: 2023
Customer Name: 1020 - GRAND DESIGN Manufacturer: SOLITUDE
Address: 11333 COUNTY RD 2 Brand: SOLITUDE
: MIDDLEBURY, IN Model: 391DL
Postal/Zip: 46540 Miles/Hrs: 0
Phone#(res): 888-825-2820 Exterior Color:
Phone#(bus): Unit Type:
Cell Phone: License#:
Email: NONE Tag#:
Purchased Date: :
Delivery Date: :
InService Date: :
Serial#: 573FS4421PAA14335 :

Job # Description JOB INFORMATION Type Bill To

SC SERVICE CALL TO CASTLEROCK - RUSTIC RIDGE RESORT E 90065 LAHR
WARR COMPLAINT: REAR SLIDEOUT IS LEAKING AT CORNER- W 1020 GRAND
LEAVING PUDDLE AT BASE OF SLIDEOUT.
SCHWINTEK SLIDEOUT
CAUSE: on off door side rear bedroom slide
water tested the slide out and with
garden hose I also checked leveling is
ok and other water lines I can't find no
leaks at this time customer will keep
eye on it
CORRECTION: found no leaks at this time
WARR COMPLAINT: RECLINER IN UNIT IS MAKING A "CLUNKING" W 1020 GRAND
SOUND WHEN OPERATING
CAUSE: standing in front of sofa recliner on
right hand side ot sitting in sofa the
left hand side sofa is popping and
catching as you recline what I found was
the framework under sofa is bent causing
the clunking noise will need a new sofa
pics taken
CORRECTION: Will need a new sofa.....
WARR COMPLAINT: CMR REPORTS BLACK AND GREY TANK HANDLES W 1020 GRAND
APPEAR TO BE REVERSED IN REAR TANKS -
WOULD LIKE JS TO CHECK - CMR REPORTS HE
IS GETTING STUFF OUT OF BOTH BUT WANTS
LOOKED AT.
CAUSE: it seems to me that the rear shower the
toilet and bathroom sink is plumb into

Continued on page 2

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*****
Job #   Description           JOB INFORMATION           Type Bill To
*****
one tank is that normal may have to call
grand design to get answers f before
lowering underbelly to look into to see
how it's plumb up I also had taken pic
of bathroom cabinet door had a mark on
it and one in kitchen as well
measurements taken
CORRECTION: Will need a bathroom cabinet door and
approval to lower underbelly and look at
tank or bring into shop

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*****
Job#  Lab Code  Description  LABOUR  Mech Bill to  Hrs  Rate  Total
*****
SC SC      SERVICE CHARGE      JS  E-90065  0.00  140.00  0.00
WARR RV28-31  SLIDE OUT ROOM DIAGNOS JS  W-1020  1.00  115.00  115.00
WARR1 DIAG  DIAGNOSTICS        JS  W-1020  1.00  115.00  115.00
WARR2 RV9-5  WATER SYSTEM DIAGNOSIS JS  W-1020  0.50  115.00  57.50

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Job #  Excode  Description  EXTRAS  bill to  Qty  Price  Total
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SC SC      SERVICE CALL      E-90065  1.00  3.75  3.75
SC SSE     SHOP SUPPLIES - EXTERNAL E-90065  1.00  0.00  0.00

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BILLINGS SUMMARY
Type Bill Id  Parts  Labour  Sublet  Extras  Tax  Total
*****
E  90065  0.00  0.00  0.00  3.75  0.21  3.96
W  1020  0.00  287.50  0.00  0.00  0.00  287.50
Totals  0.00  287.50  0.00  3.75  0.21  291.46

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&k2S
&k0S