

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10559

Date In: 28 MAY 24 Author: MZYWICKI
Promised Date: 04 JUL 25 Stock No:
: Year: 2023
Customer Name: 90065 - LAHR, KENNETH Manufacturer: SOLITUDE
Address: 2089 CHARLES STREET Brand: SOLITUDE
: DE PERE, WI Model: 391DL
Postal/Zip: 54115 Miles/Hrs: 0
Phone#(res): 920-321-6734 Exterior Color:
Phone#(bus): Unit Type:
Cell Phone: License#:
Email: KENNYKK63@YAHOO.COM Tag#: DB: 5/3
Purchased Date: :
Delivery Date: :
InService Date: :
Serial#: 573FS4421PAA14335 :

Job # Description JOB INFORMATION Type Bill To

SC SERVICE CALL TO CASTLEROCK - RUSTIC RIDGE RESORT E 90065 LAHR
SITE# 23
WARR COMPLAINT: REAR SLIDEOUT IS LEAKING AT CORNER- W 1020 GRAND
LEAVING PUDDLE AT BASE OF SLIDEOUT.
SCHWINTEK SLIDEOUT
CAUSE: on off door side rear bedroom slide
water tested the slide out and with
garden hose I also checked leveling is
ok and other water lines I can't find no
leaks at this time customer will keep
eye on it
CORRECTION: found no leaks at this time
WARR COMPLAINT: RECLINER IN UNIT IS MAKING A "CLUNKING" W 1020 GRAND
SOUND WHEN OPERATING
CAUSE: standing in front of sofa recliner on
right hand side ot sitting in sofa the
left hand side sofa is popping and
catching as you recline what I found was
the framework under sofa is bent causing
the clunking noise will need a new sofa
pics taken
CORRECTION: new sofa has been installed and secured
to slide floor and tested
WARR COMPLAINT: CMR REPORTS BLACK AND GREY TANK HANDLES W 1020 GRAND
APPEAR TO BE REVERSED IN REAR TANKS -
WOULD LIKE JS TO CHECK - CMR REPORTS HE
IS GETTING STUFF OUT OF BOTH BUT WANTS
LOOKED AT.

Continued on page 2

Work Order : 10559

```

*****
Job #   Description           JOB INFORMATION           Type Bill To
*****
      CAUSE:      it seems to me that the rear shower the
                  toilet and bathroom sink is plumb into
                  one tank is that normal may have to call
                  grand design to get answers f before
                  lowering underbelly to look into to see
                  how it's plumb up I also had taken pic
                  of bathroom cabinet door had a mark on
                  it and one in kitchen as well
                  measurements taken
      CORRECTION: Will need a bathroom cabinet door and
                  approval to lower underbelly and look at
                  tank or bring into shop **WARRANTY
                  APPROVED 1 HR TO DIAG AND WILL GO FROM
                  THERE FOR REPAIR** PER THE DIAGRAM THAT
                  GRAND DESIGN PROVIDED, THE PLUMBIN IS
                  OPERATING AS INTENDED.
WARR    COMPLAINT: KITCHEN CABINET DOOR HAS IMPERFECTION      W      1020      GRAND
                  MARKS ON BOTH THE INSIDE AND OUTSIDE OF
                  DOOR.
      CAUSE:      install new cabinet door in kitchen
      CORRECTION: remove old door taken measurements
                  drilled new hinge holes and install door
                  latch and handle onto new door iand
                  secured into place now ok
WARR    COMPLAINT: BATHROOM CABINET DOOR HAS AN                W      1020      GRAND
                  IMPERFECTION MARK ON THE OUTSIDE OF
                  CABINET DOOR
      CAUSE:      replaced bathroom cabinet door
      CORRECTION: remove the bathroom cabinet door
                  measurements taken drilled pocket hols
                  for hinges install the handle and latch
                  secured door and tested ok

```

```

*****
Job # Part No  Description      PARTS      Bill to  Qty  Price  Total
*****
WARR3 822062839 DOOR CABINET 18 X 24 1/4 AN W-1020      1    70.97    70.97
WARR4 822062868 DOOR CABINET 15 1/2 X 21 AN W-1020      1    39.27    39.27
WARR1 82204160  684160 - SOFA RH FACING RIG W-1020      1  1,196.49  1,196.49

```

```

*****
Job# Lab Code  Description      LABOUR      Mech Bill to  Hrs  Rate  Total
*****
      SC SC      SERVICE CHARGE      E-90065      0.00  140.00    0.00
WARR RV28-31    SLIDE OUT ROOM DIAGNOS JS W-1020      0.50  115.00    57.50
WARR1 DIAG      DIAGNOSTICS      JS W-1020      0.50  115.00    57.50
WARR2 RV9-5     WATER SYSTEM DIAGNOSIS JS W-1020      0.50  115.00    57.50
WARR3 Z992      MISC LABOUR CODE (WARR JS W-1020      0.30  115.00    34.50
WARR4 Z992      MISC LABOUR CODE (WARR JS W-1020      0.30  115.00    34.50

```

Continued on page 3

Work Order : 10559

```
*****
Job#  Lab Code  Description   LABOUR   Mech Bill to    Hrs    Rate    Total
*****
WARR1 Z992      MISC LABOUR CODE (WARR JS   W-1020    1.00   140.00   140.00
WARR2 Z992      MISC LABOUR CODE (WARR JS   W-1020    1.00   140.00   140.00
*****
```

```
*****
Job #  Excode    Description   EXTRAS      bill to    Qty    Price    Total
*****
   SC   SC        SERVICE CALL                E-90065    1.00     3.75     3.75
   SC   SSE       SHOP SUPPLIES - EXTERNAL    E-90065    1.00     0.00     0.00
WARR3  FRT       FREIGHT FOR JOB 3           W-1020    1.00    13.22    13.22
WARR4  FRT       FREIGHT                W-1020    1.00    13.20    13.20
WARR1  FRT       FREIGHT FOR RECLINER       W-1020    1.00   160.84   160.84
*****
```

```
*****
                                BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
*****
E    90065         0.00       0.00       0.00       3.75       0.21       3.96
W    1020        1306.73     521.50       0.00     187.26       0.00     2,015.49

      Totals      1306.73     521.50       0.00     191.01       0.21     2,019.45
*****
```

&k2S
&k0S