

Refrigerator Checklist for Warranty Request

Once completed – E-mail to support@Furrion.com

Incomplete or inaccurate information will delay processing. Replacement parts will be shipped unless otherwise noted.

Dealer Name Greeneway RV Dealer Account # 005092
Dealer Phone (715) 252-4490 E-mail Kott@greenewayrv.com
Dealer Contact KATHY or ANNA Dealer PO # _____
Customer Name MARK MORSETH-MAYER Original Owner Yes / No
Shipping Address 8220 HWY 135 Case # _____
City WISCONSIN RAPIDO State WI Zip 54494
Coach Manufacturer Grand Design Model of Coach Reflection 320MKS
Complete Coach VIN # 573FR362XN991890 Year of Coach 2022
Original date of purchase 4/18/24
Furrion Model # FCR16DCASA-SS Furrion Serial # 2011904026082100001
Nature of the complaint: _____

Diagnostic Information

Is there a visible refrigerant leak within or behind the Refrigerator? Yes \ No No
***** If a leak is identified, no additional testing is required *****

*All electrical readings must be taken at the terminal block on the back of the refer

Does compressor run? NO Amp: _____ AC Volts: _____ DC Volts: 13.46

If 12V

Wire Length _____ Size 8g

With refrigerator running (battery only), What is the voltage drop between the battery and Refrigerator Terminal Block? _____

With converter on (shore power), What is the voltage drop between the Battery and Refrigerator Terminal Block? 13.40

Does light operate? Yes \ No

Does door seal and latch properly (If equipped)? Yes \ No

Is there airflow through the front vent (Use piece of paper to check)? Yes \ No

Does compressor cycle on and off? Yes \ No

Temperature Checks

Temp control set to mid setting

Ambient temperature in RV _____

Prior to Operating

After 2 Hour Run Time

Fresh Food _____ Freezer _____

Fresh Food _____ Freezer _____

Wine Compartment (14CUFT only): _____

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