

## Refrigerator Checklist for Warranty Request

Once completed – E-mail to support@Furrion.com

*\*Incomplete or inaccurate information will delay processing. Replacement parts will be shipped unless otherwise noted.*

<b>Dealer Name</b> _____	<b>Dealer Account #</b> _____
<b>Dealer Phone</b> _____	<b>E-mail</b> _____
<b>Dealer Contact</b> _____	<b>Dealer PO #</b> _____
<b>Customer Name</b> _____	<b>Original Owner</b> Yes / No
<b>Shipping Address</b> _____	<b>Case #</b> _____
<b>City</b> _____	<b>State</b> _____ <b>Zip</b> _____
<b>Coach Manufacturer</b> _____	<b>Model of Coach</b> _____
<b>Complete Coach VIN #</b> _____	<b>Year of Coach</b> _____
<b>Original date of purchase</b> _____	
<b>Furrion Model #</b> _____	<b>Furrion Serial #</b> _____
<b>Nature of the complaint:</b> _____	
_____	
_____	

### Diagnostic Information

Is there a visible refrigerant leak within or behind the Refrigerator? Yes \ No

\*\*\*\*\* **If a leak is identified, no additional testing is required** \*\*\*\*\*

\*All electrical readings must be taken at the terminal block on the back of the refer

Does compressor run? \_\_\_\_\_ Amp: \_\_\_\_\_ AC Volts: \_\_\_\_\_ DC Volts: \_\_\_\_\_

\*If 12V\*

Wire Length \_\_\_\_\_ Size \_\_\_\_\_

With refrigerator running (battery only), What is the voltage drop between the battery and Refrigerator Terminal Block? \_\_\_\_\_

With converter on (shore power), What is the voltage drop between the Battery and Refrigerator Terminal Block? \_\_\_\_\_

Does light operate? Yes \ No

Does door seal and latch properly (If equipped)? Yes \ No

Is there airflow through the front vent (Use piece of paper to check)? Yes \ No

Does compressor cycle on and off? Yes \ No

### Temperature Checks

Temp control set to mid setting

Ambient temperature in RV \_\_\_\_\_

Prior to Operating

Fresh Food \_\_\_\_\_ Freezer \_\_\_\_\_

Wine Compartment (14CUFT only): \_\_\_\_\_

After 2 Hour Run Time

Fresh Food \_\_\_\_\_ Freezer \_\_\_\_\_

Wine Compartment (14CUFT only): \_\_\_\_\_