

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	1987672
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	4X4TPUH27RP101265
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	420 / 420
Labor rate:	\$115.00	ITEM #	PUT32BHQS
OWNER INFORMATION		DEALER RO #	10547
NICOLE MARTINSON		CLAIM START DATE	07/17/2024
3013 COUNTY ROAD D		CLAIM END DATE	08/20/2024
Wisconsin Rapids, WI 54495			
USA			
Retail Date of Purchase	05/31/2024	WARRANTY EXPIRATION DATE	05/31/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	10-3-01-19-000075	Tire only - No Rim, Wheel - Frame & Chassis/Wheels, Tires, Hubcaps/Replace/Tires		
Complaint, Cause, Correction				
Original Note : greeneway@dealer-advisors.com, 2024-07-17 10:11:10 :: Complaint: While showing the customer unit, found that one of the tires are flat. Cause: Flat tire. Correction: Replaced flat tire.				
Model#		Dlr Sub Hrs	0.50	Sub Labor Amt \$57.50
Serial#		Appr Hrs	0.30	Appr Labor Amt \$34.50
Notes				
claim form sent via email				
Completed form has been uploaded. Thank you.				
submitted to vendor, please follow email thread				
We see the email sent from FR to vendor. Thank you.				
we will advise when vendor responds				
Thank you.				
requested update from vendor				
Good Morning Annette,				
Thank you for the claim form and pictures, this tire has been approved under our No Excuses Guarantee.				
Am I shipping a tire to the customer or to the dealer?				
Please advise.				
Thank you.				

LionsHead
Beth Scott
Warranty Manager
Office: 574.533.6169 Ext.120
305 Steury Avenue
Goshen, IN 46528

Part

Line# 1	Item #	Description
	F100427542	TIRE & WHEEL ASSY, ST225/75R15 LRE TAMARACK ST RADIAL TIRE

Model #		15x6 6-5.5 BLACK OCELOT ALUMINUM WHEEL TR600HP		Serial #	
Sub Qty	1.00	Sub Dlr Price	\$224.16	Part tag	
Appr Qty	1.00	Appr Dlr Price	\$224.16	Sub Freight	\$32.91
				Appr Freight	\$32.91

Notes

Submitted

Labor Amt	\$57.50
Parts & Freight	\$257.07
Total	\$314.57

Approved

Labor Amt	\$34.50
Parts & Freight	\$257.07
Total	\$291.57

DEALER
SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER
SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.