



8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494

[ spreading the joy of the camping lifestyle ]

(715) 325-5170  
mail@greenewayrv.com  
www.greenewayrv.com

W/O: 10532  
Promised Date:  
25 DEC 24

WO #: 10532

Customer Name: 16541 - KASTEN, TROY  
Address: 2828 KELLETT ROAD  
NEENAH, WI

Postal/Zip: 54956  
Phone#(res): (920) 450-4788  
Phone#(bus):  
Cell Phone:  
Email: TROY.KASTEN1995@GMAIL.COM

Date In: 23 MAY 24  
Promised Date: 25 DEC 24

Purchased Date: 23 SEP 22  
Delivery Date: 04 APR 24  
InService Date:  
Serial#: 4X4TFLJ26PZ186947

Author: KOTT  
Stock No: 10789  
Year: 2023  
Manufacturer: FOREST RIVER  
Brand: FLAGSTAFF SUPER-LITE TT  
Model: 27FBIK  
Miles/Hrs: 0  
Exterior Color:  
Unit Type: TT-TRAVEL TRAILER  
License#:  
Tag#:

**Job #1 - Warranty**

COMPLAINT: CUSTOMER STATES THAT THE SEAL UNDER THE SLIDE OUT IS TORN ALLOWING WATER INTO THE UNIT- CUSTOMER STATES THAT SINCE THEY BOUGHT THE UNIT, THIS IS ONE OF THE FIRST TIMES THAT THEY HAVE DRIVEN THROUGH THE RAIN- WATER IS COMING

CAUSE: CONFIRMED CUSTOMER CONCERN- SEAL IS TORN ON THE BOTTOM OF SLIDE OUT- ALLOWS WATER IN WHEN THEY TRAVEL IN RAIN

CORRECTION: RECOMMEND REPLACING SEAL- 12' 8"- REQUEST 3 HOURS OF LABOR

**Labor**

Job #	Description	Total
1	MANUFACTURER WARRANTY REPAIR	345.00

**Subtotal for Job #1: 345.00**

Parts Total:	0.00
Labour Total:	345.00
Sublet Total:	0.00
Extras Total:	0.00
<b>WORK ORDER TOTAL:</b>	<b>345.00</b>

**CUSTOMERS CLEAR RECEIPT**

The above described property has been received, and after having examined the work done, the material furnished, both the work and material has been found to be satisfactory.  
I agree that any goodwill repairs are in no way an admission that the vehicle suffers from any defect or issue, or that the repair should be covered under warranty.

Customer Signature : \_\_\_\_\_

Date: 23 May 2024



Customer #: 16541  
KASTEN, TROY

