

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 1928099
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 4X4TFLJ26PZ186947
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 010 / 010D
 ITEM # FLT27FBIK
 DEALER RO # 10532
 CLAIM START DATE 05/23/2024
 CLAIM END DATE 07/19/2024

Labor rate: \$115.00

OWNER INFORMATION

TROY KASTEN
 2828 KELLETT ROAD
 Neenah, WI 54956
 USA

Retail Date of Purchase 04/04/2023

WARRANTY EXPIRATION DATE 04/04/2024

Claim Line Details

Labor

Line# 1	Operation Code 10-11-01-00-000205	Operational Description Slide Out Seal, each - Frame & Chassis/Slide Out System-Seals/Replace/No Tread Code
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Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2024-05-23 13:41:11 :: Complaint: Customer states that the seal under the slide out is torn allowing water into the unit. They stated that since they bought it, this is one of the first times they have driven through rain and water was coming in. Cause: Confirmed customer concern, seal it torn on the bottom of the slideout. Correction: Remove and replace seal 12' 8"

Model#	Dlr Sub Hrs	3.00	Sub Labor Amt	\$345.00
Serial#	Appr Hrs	1.50	Appr Labor Amt	\$172.50

Notes

Approved as a one time good will.

Part

Line# 1	Item # F100231205	Description SEAL - PFL: SLIDE OUT, BOTTOM PAN WIPE - 4 7/8" - V# 4002867
	Model #	Serial #
	Sub Qty 14.00	Sub Dlr Price \$39.04
	Appr Qty 14.00	Appr Dlr Price \$39.13
		Part tag
		Sub Freight \$19.46
		Appr Freight \$19.37

Notes

Submitted	Labor Amt	\$345.00
	Parts & Freight	\$58.50
	Total	\$403.50

Approved	Labor Amt	\$172.50
	Parts & Freight	\$58.50
	Total	\$231.00

DEALER _____ DATE _____
 SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
 SIGNATURE

All repairs described have been inspected and are satisfactory.