

GREENEWAY, INC.  
8220 STATE HWY 13 SOUTH  
WISCONSIN RAPIDS WI  
US  
54494  
(715) 325-5170

WORK ORDER # 10532

Date In: 23 MAY 24 Author: KOTT  
Promised Date: 25 DEC 24 Stock No: 10789  
: Year: 2023  
Customer Name: 16541 - KASTEN, TROY Manufacturer: FOREST RIVER  
Address: 2828 KELLETT ROAD Brand: FLAGSTAFF SUPER-LITE T  
: NEENAH, WI Model: 27FBIK  
Postal/Zip: 54956 Miles/Hrs: 0  
Phone#(res): (920) 450-4788 Exterior Color:  
Phone#(bus): Unit Type: TT-TRAVEL TRAILER  
Cell Phone: License#:  
Email: TROY.KASTEN1995@GMAIL. Tag#:  
Purchased Date: 23 SEP 22 :  
Delivery Date: 04 APR 24 :  
InService Date: :  
Serial#: 4X4TFLJ26PZ186947 :

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Job # Description JOB INFORMATION Type Bill To  
\*\*\*\*\*  
1 COMPLAINT: CUSTOMER STATES THAT THE SEAL UNDER THE W 1021 FORES  
SLIDE OUT IS TORN ALLOWING WATER INTO  
THE UNIT- CUSTOMER STATES THAT SINCE  
THEY BOUGHT THE UNIT, THIS IS ONE OF THE  
FIRST TIMES THAT THEY HAVE DRIVEN  
TRHOUGH THE RAIN- WATER IS COMING  
CAUSE: Will need to order lower slide seal. We  
do not have this style in stock. Jesse K  
helped me look The seal ripped. I  
removed the corner blocks, removed the  
old seal, cut the new seal to size,  
stapled it on and re attached the corner  
blocks. NEED 1 HR TO REMOVE OLD SEAD AND  
PREP AND REPAIR NEW.  
CORRECTION: 13' long Wiper is about 2.5" wide and  
the mounting area is about 2.25" wide  
for a total of about 4.75" in total  
width. See pictures Done.  
2 COMPLAINT: CUSTOMER STATES THAT SHOWER FAUCET IS W 1021 FORES  
STILL LEAKING ON THE COLD SIDE- WE HAD  
PREVIOUSLY LOOKED AT THE UNIT- IT IS  
RUNNING OUT DIRECTLY BY THE SCREW UNDER  
THE COLD WATER FAUCET HANDLE- previously  
looked at on ro:9858  
CAUSE: Removed the faucet from the shower wall  
to inspect. Hooked up city water and  
pressurized the lines. Found a bad  
fitting leaking very slowly behind the

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Job #   Description           JOB INFORMATION           Type Bill To
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3      cold water fitting. NEED .50 TO REPAIR
      CORRECTION: Replaced pex fitting on the cold water
      side. Verified leak is gone. Resealed
      the perimeter of the shower faucet.
      COMPLAINT: CUSTOMER STATES THAT THE REFER DRAIN   I   SEP   POLIC
      HOSE IS NOT DRAINING TO THE EXTERIOR- IT
      IS RUNNING DOWN THE REAR OF THE REFER
      AND POOLING ON THE BOTTOM OF THE
      COMPARTMENT- CUSTOMER STATES THAT IT IS
      ALSO POOLING INSIDE THE REFER IN THE
      CRISPERS- THIS IS HAPPENING WHEN THE
      UNIT IS DEFROSTING- REFER REPLACED ON
      RO:9858
      CAUSE:      I put the unitnin the wash line, turned
      it on, turned the power on and let the
      fridge run. NEED.80 FOR REPAIR  Nate
      completed this job.
      CORRECTION: Done SHORTENED REFER DRAIN HOSE- WAS NOT
      DRAINING CORRECTLY DUE TO HOSE BEING TO
      LONG AND BENT-
4      COMPLAINT: CUSTOMER STATES THAT UNDER THE KITCHEN   W   1021   FORES
      SINK- THEY HAVE HAD TO TIGHTEN THE
      FITTINGS MULTIPLE TIMES- CUSTOMER ALSO
      STATES THAT THEY HAVE HAD TO TIGHTEN THE
      FITTINGS UNDER THE BATHROOM SINK-
      CUSTOMER STATES THAT THEY HAVE ALSO HAD
      TO TIGHTEN THE EXTERIOR SHOWER FITTINGS-
      CAUSE:      Checked all 3 locations, all the
      connections are tight, there are no
      leaks currently. NEED .20 FOR REPAIR.
      CORRECTION: VERIFIED CONNECTIONS ARE ALL TIGHT- NO
      LEAKS CURRENTLY-

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Job # Part No      Description           PARTS   Bill to   Qty   Price   Total
*****
2      742979511988 1/2 X 1/2 FPT SWIVEL   W-1021   1      2.94    2.94
1      F100231205   SEAL-PFL SLIDE OUT BOTTO W-1021   15     2.80    42.00

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Job# Lab Code Description LABOUR Mech Bill to Hrs Rate Total
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1 WARR MANUFACTURER WARRANTY NOK W-1021 0.00 115.00 0.00
2 Z990 MISC LABOUR CODE (EXTE NOK W-1021 0.30 115.00 34.50
3 WARR MANUFACTURER WARRANTY JGK I-SEP 0.00 70.00 0.00
3 WARR MANUFACTURER WARRANTY JGK I-SEP 0.26 70.00 18.20
3 WARR MANUFACTURER WARRANTY JGK I-SEP 0.24 70.00 16.80
4 WARR MANUFACTURER WARRANTY NOK W-1021 0.10 115.00 11.50

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Job#  Lab Code  Description  LABOUR  Mech Bill to    Hrs    Rate    Total
*****
  1  WARR      MANUFACTURER WARRANTY  NOK  W-1021    0.06  115.00    6.90
  1  WARR      MANUFACTURER WARRANTY  JGK  W-1021    1.44  115.00  165.60
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Job #  Excode    Description  EXTRAS      bill to    Qty    Price    Total
*****
  2  SSE      SHOP SUPPLIES - EXTERNAL  W-1021    1.00    0.00    0.00
  1  FRT      FREIGHT      W-1021    1.00   19.46   19.46
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BILLINGS SUMMARY

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Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
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I   SEP          0.00    35.00    0.00    0.00    0.00    35.00
W   1021         44.94   218.50    0.00   19.46    0.00   282.90

Totals         44.94   253.50    0.00   19.46    0.00   317.90
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