

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497  
 GREENEWAY INC  
 DBA GREENEWAY RV SALES & SERVICE  
 8220 STATE HWY 13 SOUTH  
 WISCONSIN RAPIDS, WI 54494  
 USA

CLAIM STATUS Paid  
 CLAIM 1927703  
 CLAIM ORIGIN WEB  
 ORIGINAL CLAIM ID  
 VIN 5ZT2PUNB7P4018079  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 425 / 425  
 ITEM # PUT24FBSC-425  
 DEALER RO # 10516  
 CLAIM START DATE 05/23/2024  
 CLAIM END DATE 05/31/2024

Labor rate: \$115.00

**OWNER INFORMATION**

DAVID HUFF  
 1131 90th St S  
 Wisconsin Rapids, WI 54494  
 USA

Retail Date of Purchase 03/12/2024      WARRANTY EXPIRATION DATE 03/12/2025

**Claim Line Details**

**Labor**

Line# 1      Operation Code      Operational Description  
 20-43-01-00-001109      Gutter Rail - Exterior/Exterior Miscellaneous/Replace/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2024-05-23 11:09:03 :: Complaint: After additional seal place, a large amount of water is still leaking. Recommending wide gutter with spouts on unit. Cause: Water is building up too fast causing leak to continue into interior of unit. Gutter with spout will prevent build-up of water causing leak and spout will deter excessive amounts of water from running down the unit. Correction: Needs gutter placed above slide out to prevent water from getting between seal and slide out allowing water to get in the unit during hard rains

Model#	Dlr Sub Hrs	2.40	Sub Labor Amt	\$276.00
Serial#	Appr Hrs	3.00	Appr Labor Amt	\$345.00

**Notes**

per the photos i would like the tech to R/R THE EXTERIOR FASIA AND CORNER BLOCKS TO CURRENT ONES

THE FLAT RATE IS 3 HOURS PLEASE CONFIRM THESE REPAIRS SO I CAN AUTHORIZE CLAIM ??  
 Confirmed change  
 dealer has confirmed to perform repair

per the photos i would like the tech to R/R THE EXTERIOR FASIA AND CORNER BLOCKS TO CURRENT ONES

THE FLAT RATE IS 3 HOURS PLEASE CONFIRM THESE REPAIRS SO I CAN AUTHORIZE CLAIM ??

**Part**

Line# 1      Item #      Description  
 USERPART      570111-TRIM METAL 16' ET INSERT GUTTER RAIL BLACK  
 Model #      Serial #      Part tag  
 Sub Qty      1.00      Sub Dlr Price      \$15.78      Sub Freight      \$0.00  
 Appr Qty      1.00      Appr Dlr Price      \$15.78      Appr Freight      \$0.00

**Notes**

Line# 2      Item #      Description  
 USERPART      590364- GUTTER SPOUT LONG L & R BLACK  
 Model #      Serial #      Part tag  
 Sub Qty      1.00      Sub Dlr Price      \$0.41      Sub Freight      \$0.00  
 Appr Qty      1.00      Appr Dlr Price      \$0.41      Appr Freight      \$0.00

**Notes**

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<b>Submitted</b>	Labor Amt	\$276.00
	Parts & Freight	\$16.19
	Total	\$292.19

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<b>Approved</b>	Labor Amt	\$345.00
	Parts & Freight	\$16.19
	Total	\$361.19

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**DEALER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**  
I certify that I have performed these repairs consistent with Forest River Policies.

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**CUSTOMER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**  
All repairs described have been inspected and are satisfactory.