

Claim Response

Claim: C3644182

Last Modified byMcCoS

Claim	Reference no.	Repair start date	Repair date	VIN	Pre-auth	Dealer	Repairing dealer name	Labor rate	Changed warranty rate	Type	Date Of Purchase
C3644182	10513	6/4/2024	6/4/2024	4YDTHPT26R9330243	PA03671581	1612	Greeneway Inc 8220 State Hwy 13 S Wisconsin Rapids, WI 54494	140.00	0.00	WARR	5/2/2024

Deny code	Item number	Name	Quantity	Qty Returned	Dealer price	Markup	Part total	Appr Freight	Sub Freight	Sublet	Status
30	259420	Axle - Dust Cap - w/RBR Plug	1.00	0.00	5.59	15.00	6.43	18.46	0.00	0.00	Approved
Part Missing-nothing to return adjusted cost to match Invoice/claiming \$2.11-added											
Component Model: 1 Component Serial Number: 1											
92	326527	RangeBase-S/O-Assy-MO31C	1.00	0.00	4.65	15.00	5.35	16.89	0.00	0.00	Approved
No VCB--Incidental Damage/Abuse/MisUse adjusted to krv cost + estimated freight/claiming total w/mu \$22.24											

Deny code	Operation	Description	Srvc advisory	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
1102724B	Center Cap	Complaint: When unit was delivered to customer, the tire was missing the dust cover. Cause: Verified that the dust cover is missing. Correction: Need to install dust cover.		0.20	0.20	28.00	0.00	1	0.20	Approved
6100608B	City Water Entry - Replace	Complaint: Customer states that the city water connection is leaking. Cause: Verified customer concern. Cracked fitting behind the city water connection-city water connection needs to be replaced. Correction: Replaced city water connection, water tested unit-checks okay.		0.30	0.30	42.00	0.00	1	0.30	Approved

Submitted parts & subLet	11.78	Approved parts & subLet	11.78
Submitted labor & subLet:	70.00	Approved labor & subLet	70.00
Submitted freight:	0.00	Approved freight:	35.35
Tax:	0.00	Tax:	0.00
Total Submitted:	<u>81.78</u>	Total approved:	<u>117.13</u>