



Warranty Claim Form

Date: 9/6/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TT2522NDD05666

Transcend 200MK

Retail Purchase Date: 3/28/2024

Work Started: 8/17/2024

Work Completed: 8/17/2024

Claim Status: Paid

Dealer Work Order #: 10481

Unit Offline Date: 6/13/2022

Claim #: 832531

Labor: \$230.00

Parts: \$225.96

Shipping: \$15.79

Total: \$471.75

Notes: hk 05/16 Lippert will authorize one new awning fabric and 1.5 hours of labor. Case Number: 4944874 changed FRC 570033 to 570036

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

THOMAS WEBER
324 NEW MARKET CT
NEKOOSA, Wisconsin 54457
United States
608-449-5950

Operation Line # 1

Flat Rate Code: 810012 Awning-Slide Out - R&R Fabric

Fault Code: Component Failure

Problem: Customer states that the awning is pulled out of the tube, customer states that the first time they put the awning out after picking up from purchase they noticed it. It is right along the tube where the fabric connects.

Hours: 1.5

Cause: Verified customer concern, will need to replace the awning fabric.

Amount: 172.50

Remedy: Replace the awning fabric.

Sublet Repairs:
\$0.00

Manufacturer #: Solera

Model #: V000231446

Serial #: RPO-0008423341

<u>Part</u>	<u>Description</u>	<u>Return Tag</u> <u>#</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
590157 AWNING POWER 17' BLACK SOLID	AWNING POWER 17' BLACK SOLID		1	1	0.00
810579 AWNING FABRIC ONLY 17' BLACK SOLID PREPFLEX BOX	AWNING FABRIC ONLY 17' BLACK SOLID PREPFLEX BOX		1	1	224.00

Operation Line # 2

Flat Rate Code: 570036 Molding - Screw Cover Insert - R&R (per *Fault Code:* Damaged/Maintenance 10 feet)

Problem: T molding is shrunk.

Hours: .5

Cause: When I went to remove the awning I noticed the top screw cover molding shrunk so I removed the old one and put a new one on.

Amount: 57.50

Remedy: Replaced.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		2	1	1.96