

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10481

Date In: 13 MAY 24 Author: KOTT
Promised Date: 17 JUL 24 Stock No: 10607
: Year: 2022
Customer Name: 17215 - WEBER, THOMAS Manufacturer: GRAND DESIGN
Address: 324 NEW MARKET CT Brand: TRANSCEND XPLOR
: NEKOOSA, WI Model: 200MK
Postal/Zip: 54457 Miles/Hrs: 0
Phone#(res): 608-449-5950 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: TWEB346@YAHOO.COM Tag#: dropping 7/17*** HARD
Purchased Date: 22 JAN 24 :
Delivery Date: 28 MAR 24 :
InService Date: :
Serial#: 573TT2522NDD05666 :

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: CUSTOMER STATES THAT THE AWNING IS W 1020 GRAND
PULLED OUT OF THE TUBE- CUSOTMER STATES
THAT THE FIRST TIME THEY PUT THE AWNING
OUT AFTER PICKING UP FROM PURCHASE THEY
NOTICED IT- IT IS RIGHT ALONG THE TUBE
WHERE THE FABRIC CONNECTS
CAUSE: 1000 DEFECT FROM MANUFACTURER. I
unpacked the new tube and fabric, rolled
the fabric out, and the new tube was
dented. I rolled the awning out on the
unit, and this tube is not dented. I zip
tied the arms, disconnected the tube
from the arms, and removed it from the
unit. I removed the new fabric from the
new tube, removed the old fabric from
the old tube, cleaned a sticky residue
off the tube, and slid the new fabric
on. I slid the tube and fabric back on,
secured the tube to the arms snd ran it
in and out to test it. The fabric got a
little dirty from the swap so I cleaned
it with quick-solve and a rag.
CORRECTION: Done.
WARR COMPLAINT: WARRANTY REPAIR 1 - TMOLDING IS SHUNK W 1020 GRAND
CAUSE: When I went to remove the awning I
noticed the top screw cover molding
shrunk so I removed the old one and put
a new one on.

Continued on page 2

Work Order : 10481

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*****
Job #   Description           JOB INFORMATION           Type Bill To
*****
CORRECTION: REPLACED.

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*****
Job # Part No Description           PARTS           Bill to   Qty   Price   Total
*****
1      590157  AWNING, POWER 17" BLACK SOLID W-1020   1    174.69  174.69
WARR0 147307  1" x1000' VINYL INSERT BL           W-1020   2     0.18   0.36

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Job# Lab Code Description           LABOUR   Mech Bill to   Hrs   Rate   Total
*****
1 WARR      MANUFACTURER WARRANTY NOK W-1020   0.10  115.00  11.50
1 WARR      AWNING FABRIC R&R      JGK W-1020   2.00  115.00  230.00
ARR01 Z992   MISC LABOUR CODE (WARR JGK W-1020   0.30  115.00  34.50

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                                BILLINGS SUMMARY
Type Bill Id           Parts   Labour   Sublet   Extras   Tax   Total
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W      1020              175.05  276.00   0.00    0.00    0.00  451.05
      Totals          175.05  276.00   0.00    0.00    0.00  451.05

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&k0S