



Alix Mongiat <alix@dealer-advisors.com>

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## Fwd: FEEDBACK REQUIRED - Help finishing Claim 841942

1 message

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**Greeneway Warranty** <greeneway@dealer-advisors.com>  
To: Alix Mongiat <alix@dealer-advisors.com>

Thu, Nov 14, 2024 at 8:03 AM

----- Forwarded message -----

From: **Rita Young** <[ryoung@granddesignrv.com](mailto:ryoung@granddesignrv.com)>

Date: Thu, Nov 14, 2024, 7:45 AM

Subject: FEEDBACK REQUIRED - Help finishing Claim 841942

To: [greeneway@dealer-advisors.com](mailto:greeneway@dealer-advisors.com) <[greeneway@dealer-advisors.com](mailto:greeneway@dealer-advisors.com)>, [bkorte@greenewayrv.com](mailto:bkorte@greenewayrv.com)  
<[bkorte@greenewayrv.com](mailto:bkorte@greenewayrv.com)>

Good Afternoon,

We would greatly appreciate your attention and help with finishing up this claim.

Please help us with this info – we have not been able to clear the recall on this unit yet.

GRAND DESIGN NOTES\*\*please provide the invoice for your handles. It does not come up in the GDRV system by the Unit VIN. RY 10/7/24

We have not had a response regarding this claim. It has been in pending status for Feedback Required since 10/7/24

Please respond as soon as possible. A response is generally expected within 30 days or your claim may be denied.

Rita Young

Warranty Claims Processor

Grand Design RV

11356 CR 2

Middlebury, IN 46540

Phone: 574-825-9679

Fax: 574-825-9249

[www.granddesignrv.com](http://www.granddesignrv.com)

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