



Warranty Claim Form

Date: 6/13/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FR3126P3346394
Reflection 260RD
Retail Purchase Date: 5/3/2023
Work Started: 5/23/2024
Work Completed: 5/23/2024

Claim Status: Paid
Dealer Work Order #: 10459
Unit Offline Date: 3/15/2023

Claim #: 806998
Labor: \$172.50
Parts: \$493.03
Shipping: \$9.95
Total: \$675.48

Notes: kw 6.7.24 **Line 1- GDRV pn added and amount adjusted to GDRV cost + markup KK 5.21.24. Approved. Vendor auth 1.2 hours labor to r/r water heater. GDRV to cover 0.3 labor for combined total of 1.5 hours. Case# 4966587.

Dealer Information

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8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

CHRISTOPHER K PIETSCH
780 RIVER OAKS TRAIL
KRONENWETTER, Wisconsin 54455
United States
715-370-1159

Operation Line # 1

Flat Rate Code: 340001 Water Heater Assembly - R&R** *Fault Code:* Component Failure

Problem: Water heater is not working properly. Takes a long time for the water to warm up and it exhausts the water heater for warm water, then it exhausts the water tank because it is filling up. When testing using bathroom faucet, E5 codes pops up. When testing kitchen sink alone, no error code. When running more than one faucet at a time, E5 code pops up during higher demand for water pressure. *Hours:* 1.5

Cause: Error code E5 - System Fault, contact Furrion. *A m o u n t :* 172.50

Remedy: Contact Furrion, need to warranty hot water heater. *not sure if this is the right labor code. *S u b l e t R e p a i r s :* \$0.00

Manufacturer #: na

Model #: na

Serial #: na

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204	Miscellaneous Part for claim use only		1	1	0.00
340048	WATER HEATER TANKLESS 2.4 GPM ANTI-FREEZE (FURRION FWH09AFA)		1	1	493.03