



8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494

[ spreading the joy of the camping lifestyle ]

(715) 325-5170  
mail@greenwayrv.com  
www.greenwayrv.com

Estimate: 10459  
CHRISTOPHER PIETSCH,

Estimate: 10459 (Appointment Date: 08 MAY 2024 - Time: 08:00am)

Customer Name: 14519 - PIETSCH,  
CHRISTOPHER

Address: 780 RIVER OAKS TRAIL  
KRONENWETTER, WI

Postal/Zip: 54455

Phone#(res): (715) 370-1159

Phone#(bus):

Cell Phone:

Email: PIETSCHERS@MSN.COM

Date In: 09 MAY 24  
Promised Date: 15 MAY 24

Purchased Date: 14 APR 23

Delivery Date: 03 MAY 23

InService Date:

Serial#: 573FR3126P3346394

Author: MGRAY

Stock No: 10876

Year: 2023

Manufacturer: GRAND DESIGN

Brand: REFLECTION 150 SERIES

Model: 260RD

Miles/Hrs:

Exterior Color:

Unit Type: FW-FIFTH WHEEL

License#:

Tag#:



**Job #1 - Warranty**

COMPLAINT: water heater is not working properly. Takes long time for water to warm up, they exhaust the water heater for warm water, then it exhausts the water tank because its filling up. sent in video to review so we can see what is going on.

CAUSE: States water heater taking too long to get hot water, wanting us to diagnose issue - while initially testing water heater controller in bathroom was displaying error code E5 when turning on full pressure.

When testing using bathroom faucet full open E5 error code pops up, when testing in kitchen sink alone no error code. When running more than one faucet at a time E5 error code pops up during a higher demand for water pressure.

E5 error code also states System Fault, contact Furrion.

Need to warranty Hot water heater. Black Tankless Furrion Model # FWH09AFA-AM

CORRECTION: ...

**Labor**

Code	Description	Hours	Rate	Total
DWATER	WATER HEATER DIAGNOIS	0	115.00	0.00

**Other Services**

Code	Description	Qty	Price	Total
SSE	SHOP SUPPLIES - EXTERNAL	1	0.00	0.00

**Subtotal for Job #1: 0.00**

**Job #2 - External**

will be dropping 5/7 after hours - noting



**Subtotal for Job #2: 0.00**

Parts Total: 0.00  
Labour Total: 0.00  
Sublet Total: 0.00  
Extras Total: 0.00  
Estimate Total: 0.00

Part and accessory pricing is subject to change based upon fluctuation in the supply chain. Reasonable effort will be made to honor the pricing included within this estimate, but is not guaranteed.

**ALL WORK CASH ON DELIVERY**

I am authorized to order the above listed work, including the labor, parts and materials for the vehicle described above. I agree to pay regular retail prices in cash or acceptable terms to you, upon the completion of the work ordered. If I fail to pay for the completed work, I understand Greenway RV will have a mechanics lien upon the vehicle to secure payment for the work and I expressly waive all rights to claim exemption under the State Laws. If collection is made by a suit or any other method required, I agree to pay interest until paid in full, also collection cost, including reasonable Attorneys fees.

I agree not to hold Greenway RV liable for loss or damage caused by theft, fire or any other cause beyond your Company's control to real or personal property delivered to the company for repair, sale or storage. Greenway RV employees and agents of Greenway RV may operate the above described vehicle and related motor vehicle for purpose of testing, inspection or delivery at my risk. I also agree that any goodwill repairs are in no way an admission that the vehicle suffers from any defect or issue, or that the repair should be covered under warranty.

**ALL PARTS WILL BE DISCARDED UNLESS OTHERWISE INSTRUCTED.**

- SAVE
- DISCARD

THE RIGHT IS RESERVED TO SUBSTITUTE PARTS FOR THOSE CURRENTLY UNAVAILABLE. STORAGE CHARGES OF \$5.00 PER DAY WILL BE ADDED ON ALL ITEMS NOT PICKED UP WITHIN 10 WORKING DAYS AFTER NOTIFICATION OF COMPLETION OF SERVICE.

Customer Signature : \_\_\_\_\_

Date: 15 May 2024

