

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10459

Date In: 09 MAY 24 Author: MGRAY
Promised Date: 28 MAY 24 Stock No: 10876
: Year: 2023
Customer Name: 14519 - PIETSCH, CHRIS Manufacturer: GRAND DESIGN
Address: 780 RIVER OAKS TRAIL Brand: REFLECTION 150 SERIES
: KRONENWETTER, WI Model: 260RD
Postal/Zip: 54455 Miles/Hrs:
Phone#(res): (715) 370-1159 Exterior Color:
Phone#(bus): Unit Type: FW-FIFTH WHEEL
Cell Phone: License#:
Email: PIETSCHERS@MSN.COM Tag#: HARD PROMISE 5/28
Purchased Date: 14 APR 23 :
Delivery Date: 03 MAY 23 :
InService Date: :
Serial#: 573FR3126P3346394 :

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: water heater is not working properly. W 1020 GRAND
Takes long time for water to warm up,
they exhaust the water heater for warm
water, then it exhausts the water tank
because its filling up. sent in video to
review so we can see what is going on.
CAUSE: States water heater taking too long to
get hot water, wanting us to diagnose
issue - while initially testing water
heater controller in bathroom was
displaying error code E5 when turning on
full pressure. When testing using
bathroom faucet full open E5 error code
pops up, when testing in kitchen sink
alone no error code. When running more
than one faucet at a time E5 error code
pops up during a higher demand for water
pressure. E5 error code also states
System Fault, contact Furrion. Need
to warranty Hot water heater. Black
Tankless Furrion Model # FWH09AFA-AM
CORRECTION: 5/23 Removed defective hot water heater.
5/24 received new water heater, dry
fit to test. Ran multiple tests on
water heater. Seems to be working as it
should, makes water hot within 15seconds
from a cold start now. Supplies multiple
fixtures adiquately.

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Work Order : 10459

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*****
Job #   Description                JOB INFORMATION                Type Bill To
*****
2       will be dropping 5/7 after hours - noting           E    14519  PIETS
3       COMPLAINT:  NEED ESTIMATE FOR FRONT BATTERY         E    14519  PIETS
                COMPARTMENT DOOR REPAIR/REPLACEMENT
        CAUSE:      PICTURES IN WO ON LABOR LINE NEED PARTS
                ADDED FOR EST
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*****
Job # Part No      Description                PARTS      Bill to   Qty    Price    Total
*****
1       489709321609 FURRIION WH TANKLESS           W-1020     1    759.84   759.84
3       822061007      DOOR BAGGAGE DRLUG07 50      E-14519     0    196.19    0.00
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*****
Job# Lab Code  Description                LABOUR    Mech Bill to   Hrs    Rate    Total
*****
1 DWATER      WATER HEATER DIAGNOIS  RW    W-1020     0.00   115.00    0.00
3 Z990       MISC LABOUR CODE (EXTE  RW    E-14519    0.00   130.00    0.00
1 W400       WATER HEATER, R & R     RW    W-1020     1.02   115.00   117.30
1 W400       WATER HEATER, R & R     RW    W-1020     0.28   115.00    32.20
3 RV31B-3    COMPARTMENT DOOR R&R (   E-14519    0.00   130.00    0.00
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*****
Job # Excode   Description                EXTRAS      bill to   Qty    Price    Total
*****
1 SSE        SHOP SUPPLIES - EXTERNAL  W-1020     1.00    0.00    0.00
3 FRT        FREIGHT                    E-14519    0.00    0.00    0.00
1 FRT        FREIGHT                    W-1020     1.00    9.95    9.95
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*****
                                BILLINGS SUMMARY
Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
*****
W    1020          759.84   149.50    0.00     9.95    0.00   919.29
*****
Totals          759.84   149.50    0.00     9.95    0.00   919.29
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&k2S
&k0S