

Water Heater Checklist for Warranty Request

Once completed - E-mail to support@Furrion.com

*Incomplete or inaccurate information will delay processing. Replacement parts will be shipped unless otherwise noted.

Dealer Name GREENEWAY RV Dealer Account # 005092
Dealer Phone 715-325-5170 E-mail afreeman@greenewayrv.com
Dealer Contact ANNA Dealer PO # _____
Customer Name CHRISTOPHER PIETSCH Original Owner Yes / No
Shipping Address 8220 STATE HWY 135 Case # _____
City WISCONSIN RAPIDS, WI State WI Zip 54494
Coach Manufacturer GRAND DESIGN Model of Coach REFLECTION
Complete Coach VIN # 573FR3126P33AN Year of Coach 2023
Original date of purchase 3/94

Furrion Model # FWH091AFA-AM Furrion Serial # 160001181016032200244

Nature of the complaint: _____

WATER HEATER NOT WARMING UP FAST - KEEPS DISPLAY E5 ERROR CODE REGARDLESS OF WHERE WE ARE TRYING TO PULL WATER FROM. WATER TAKES A LONG

TIME TO HEAT AND ONLY WORKS INTERMITTENTLY

Water Leak Yes / No Location NO If Yes Submit Photo _____

Gas Leak Yes / No Location NO If Yes Submit Photo _____

***** If a leak is identified, no additional testing is required *****

Error Code E5

Incoming Voltage (Black+/white-): 12.7 AMP Draw on White Wire: _____

Blue Wires Connected to Wall Controller Yes / No

Flame light Present on Wall Controller Yes / No

10 Amp Fuse Blown Yes / No

Power Switch On/Off

Measured as Close to Water Heater as Possible

Water Pressure PSI 50 Water Flow Rate GPM 5

Incoming Water Temperature 50° Output Water Temperature 120° UNTIL WE OPENED UP FULL PRESSURE.

Bypass Valve Installed Yes No

Have any Faucets or Shower Heads been Replaced? Yes / No

If so Residential or RV Replacements Used? _____

Gas Pressure inches WC 11 Other Gas Appliances Operating Yes / No NOT @ THE SAME TIME.

Please note: Submitting this form does not guarantee your claim will be paid or replacement will be issued. Furrion may request additional details based on the documentation you have completed.