



Warranty Claim Form

Date: 7/24/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FR3421R3347614
Reflection 295RL
Retail Purchase Date: 8/14/2023
Work Started: 6/27/2024
Work Completed: 6/27/2024

Claim Status: Paid
Dealer Work Order #: 10435
Unit Offline Date: 7/27/2023

Claim #: 818471
Labor: \$195.50
Parts: \$291.04
Shipping: \$31.68
Total: \$518.22

Notes: You stated one side was changed but are claiming 2 LH brake assembly's and 2 RH brake assembly's. Please review and correct part amounts being claimed. KJ 7/16 jw- line- 3-120020- LCI-.Case #4976317-Thank you for bringing this to our attention. It appears that there was a type. Should be 0.5 hours.

Dealer Information

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8220 State Hwy 13 South
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715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

GARY GAUTHIER
3304 CUMBERLAND AVE
STURGEON BAY, Wisconsin 54235
United States
920-559-2703

Operation Line # 1

Flat Rate Code: 930000 Misc Charges

Fault Code: Improper Installation/Build

Problem: There is insulation near the hitch pin that coming down. *Couldn't find a insulation labor code.

Hours: .5

Cause: Insulation drifted around.

Amount: 57.50

Remedy: Loosened the body panel and tucked the insulation back slightly so it is out of sight as it is supposed to be there to insulate the bedroom floor above pin box.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 560043 Ramp - Door Adjust

Fault Code: Improper Installation/Build

Problem: The door is hard to open and close.

Hours: .5

Cause: Latch lubrication.

Amount: 57.50

Remedy: Removed door latch cover plate and put some penetrating lubrication w PTFE in the mechanism. Worked it into place and replaced the cover plate.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 3

Flat Rate Code: 120020 Brakes - R & R ABS Brake Drum *Fault Code:* Component Failure

Problem: While driving, the ODS rear break got really hot. Check to make sure it isn't damaged. *Hours:* .5

Cause: ODS break overheated. Defective brake assembly, needs replacement. *Amount:* 57.50

Remedy: Left hand 12"x2" with ABS need to be ordered. Reassembled and reinstalled wheel for now and torqued lugnuts to factory specifications. Need guidance from Warranty *Sublet Repairs:* \$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		2	1	0.00
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		2	1	0.00
120342 AXLE BRAKE ASSEMBLY ONLY LH 12" ELECTRIC SELF ADJUST ABS F/ 7000# CURT	AXLE BRAKE ASSEMBLY ONLY LH 12" ELECTRIC SELF ADJUST ABS F/ 7000#		2	1	145.52
120341 AXLE BRAKE ASSEMBLY ONLY RH 12" ELECTRIC SELF ADJUST ABS F/ 7000# CURT	AXLE BRAKE ASSEMBLY ONLY RH 12" ELECTRIC SELF ADJUST ABS F/ 7000# CURT		2	1	145.52

Operation Line # 4

Flat Rate Code: 660005 Cabinet Doors - Adjust Door (pair)* *Fault Code:* Improper Installation/Build

Problem: Cabinet door is not latching properly. Have to push up to get to close correctly. *Hours:* .2

Cause: Bedroom over bed cabinet latch is misaligned. *Amount:* 23.00

Remedy: Adjusted latch on door side up 14" and it is working now. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #: