

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2080555
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	5ZT2PUWB1P4017895
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	425 / 425
Labor rate:	\$115.00	ITEM #	PUT31BHSC-425
OWNER INFORMATION		DEALER RO #	10434B
LINDA M SMITH		CLAIM START DATE	10/03/2024
621 DEWEY ST		CLAIM END DATE	10/17/2024
Nekoosa, WI 54457			
USA			
Retail Date of Purchase	04/29/2024	WARRANTY EXPIRATION DATE	04/29/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	20-66-01-17-000668	Entry Door Lock - Exterior/Entry Doors/Replace/Latch		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2024-10-03 14:02:25 :: Complaint: Customer states that the entry door is now having issues staying closed. Would like an inspection of the door to see what the new issue is. Cause: The main entry door opens, closes and latches okay. The entry door lock mechanism is damaged. Correction: R&R door lock Additional Note : greeneway@dealer-advisors.com, 2024-10-03 14:03:58 :: *Repair will not be done until spring as the unit is being put into storage on 10/15 and will not be accessible until spring.			
	Model#	Dlr Sub Hrs	1.00	Sub Labor Amt \$115.00
	Serial#	Appr Hrs	0.30	Appr Labor Amt \$34.50
	Notes			
	flat rate			

Part

Line# 1	Item #	Description			
	USERPART	20X63970A-Lock, Entrance Door, Small Black, #4261-66, Approximately 3-1/2"			
	Model #	Serial #		Part tag	
	Sub Qty	1.00	Sub Dlr Price	\$53.56	Sub Freight \$0.00
	Appr Qty	1.00	Appr Dlr Price	\$53.56	Appr Freight \$0.00
	Notes				

Submitted	Labor Amt	\$115.00	Approved	Labor Amt	\$34.50
	Parts & Freight	\$53.56		Parts & Freight	\$53.56
	Total	\$168.56		Total	\$88.06

DEALER _____ DATE _____
SIGNATURE _____
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE _____
All repairs described have been inspected and are satisfactory.