

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 1917981
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 5ZT2PUNB7P4018079
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 425 / 425
 ITEM # PUT24FBSC-425
 DEALER RO # 10422
 CLAIM START DATE 05/14/2024
 CLAIM END DATE 05/21/2024

Labor rate: \$115.00

OWNER INFORMATION

DAVID HUFF
 1131 90th St S
 Wisconsin Rapids, WI 54494
 USA

Retail Date of Purchase 03/12/2024 WARRANTY EXPIRATION DATE 03/12/2025

Claim Line Details

Labor

Line# 1	Operation Code 10-11-01-00-000208	Operational Description Slide Out Slip On D-Seal - Frame & Chassis/Slide Out System-Seals/Replace/No Tread Code
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Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2024-05-14 17:05:49 :: Complaint: Replaced d seal on unit for water leak, after rain test unit slide is still leaking. Water leak on top of slide out roof has continued. May need additional d-seal put on t-molding to help with water intrusion. Cause: We replaced the seal on WO 10337, once installed we put out in the rain to verify there was no further leaks. Unit was still leaking further after the seals had been replaced. Correction: Now requesting putting additional seal on the unit to add further prevention of the water leak.

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt \$57.50
Serial#	Appr Hrs	0.50	Appr Labor Amt \$57.50

Notes

attach photos of where the water leak is infratrating from
 Attached photos requested. (CK)
 can you attach photos of the slide roof exterior fascia and corner caps where the butyl tape meet
 Photos attached. Thank you.
 we need to see the exterior fascia and corner caps from the slide roof on top
 Photos have been uploaded. Thank you.
 can you attach photos of the slide roof exterior fascia and corner caps where the butyl tape meet

 this is from on top of the slide roof itself
 Photos attached. Thank you.

Submitted	Labor Amt	\$57.50	Approved	Labor Amt	\$57.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$57.50		Total	\$57.50

DEALER _____ DATE _____
 SIGNATURE
 I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
 SIGNATURE
 All repairs described have been inspected and are satisfactory.