



Warranty Claim Form

Date: 6/13/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FR3128M3332587
Reflection 260RD
Retail Purchase Date: 3/27/2021
Work Started: 5/3/2024
Work Completed: 5/10/2024

Claim Status: Paid

Dealer Work Order #: 10420

Unit Offline Date: 10/19/2020

Claim #: 806931

Labor: \$448.50

Parts: \$595.74

Shipping: \$162.82

Total: \$1207.06

Notes: JPH 5-13-24 LCI authorize a complete system replacement and 3.9 hours of labor time. This will be a standard system and not an inverted system. On complete systems we are sending standard systems 3 hours to replace the system, 0.4 hours to assemble the rails in the columns properly timing the system prior to install, and 0.5 hours to caulk the top edges of the rails to cover any exposed screw holes. This coverage will be pending measurement photos post install of the new standard system showing 2 1/2". We will require 8 measurement photos, 4 with the slide fully extended, 4 with the slide almost fully retracted I suggest reaching out and speaking to our parts team for the correct part number for the standard system before ordering. LCI Case #4941117 JPH 5-10-24 I will need measurement photos that are required for this job. example is attached.

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

Andrew Solka
10808 Nature Trail Lane
Three Lakes, Wisconsin 54562
United States
715-771-1407

Operation Line # 1

Flat Rate Code: 170027 Lippert Schwintek - R&R Complete Column *Fault Code:* Component Failure
- per side

Problem: Customer states that the slide out is making noises and when it goes out it goes out uneven and it sounds like something is loose. Case #646668 *unsure if this is the correct labor code. *Hours:* 3.9

Cause: Schwintek is binding up towards full out position, needs replacement mechanism. *Amount:* 448.50

Remedy: R & R slide out mechanism. Case #646668 *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
640829 MECHANISM SLIDEOUT IN WALL 38 X 76 3/8 W/FLIP-N-SEAL SIDE SEAL (STD GEAR TRACK)	MECHANISM SLIDEOUT IN WALL 38 X 76 3/8 W/FLIP-N-SEAL SIDE SEAL (STD GEAR TRACK)		1	1	595.74