Warranty Claim Form

Date: 3/4/2025

1127 Greeneway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573TR3821N3343120
Reflection 315RLTS
Retail Purchase Date: 5/24/2023
Work Started: 2/4/2025
Work Completed: 2/12/2025

Claim Status: Paid
Dealer Work Order #: 10407
Unit Offline Date: 5/4/2022

Claim #: 875862
Labor: $1150.00
Parts: $932.41
Shipping: $484.85
Total: $2567.26

Notes: *adjusted shipping to the items used on invoices mls 2/25

Dealer Information

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715-325-5170
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Approved Labor Rate: $115.00

Customer Information

MICHAEL BENNINGTON
2135 PORTLAND AVE
BELOIT, Wisconsin 53511
United States
608-362-5830

Operation Line # 1

Flat Rate Code: 550004 Fiberglass Walls - R&R S/O Side (End) *Fault Code:* Damaged/Maintenance Wall

Problem: Customer discovered cracking in the fiberglass sidewall of ods main slide, Customer brought in unit for Matt to look at. *Hours:* 10

Cause: Matt was able to confirm the cracking in the fiberglass was a previous repair that is failing. Greeneway has no record of unit getting any fiberglass repairs, it must have been repaired while on line during production. *Amount:* 1150.00

Remedy: Customer is adamant they do not want it repaired again as it has already been attempted once and they have concerns of the repainted section staying shiny while the rest of the trailer fades. Customer respectfully demand replacement slide out sidewall. *Sublet Repairs:* $0.00

Manufacturer #: *Model #:* *Serial #:*

Part	Description	Return Tag #	Qty	Units	Amount
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	894.79
570418 DNU-TRIM BOTTOM SLIDE CAP BLACK ABS	TRIM BOTTOM SLIDE CAP BLACK ABS		1	1	12.53
961498 TAPE BUTYL 1/8 X 1 X 30' GRAY	TAPE BUTYL 1/8 X 1 X 30' GRAY		2	57	16.48
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		12	1	0.00
540042 SEALANT 2.5"X50' ETERNABOND RV SEAL W/BLACK UV BARRIER	SEALANT 2.5"X50' ETERNABOND RV SEAL W/BLACK UV BARRIER		1	1	8.61