



Alix Mongiat <alix@dealer-advisors.com>

PA 841284

Warranty <warranty@granddesignrv.com>
To: Alix Mongiat <alix@dealer-advisors.com>

Fri, Feb 21, 2025 at 12:36 PM

This has been approved for 20 hours total!

From: Alix Mongiat <alix@dealer-advisors.com>
Sent: Friday, February 21, 2025 9:21 AM
To: Warranty <warranty@granddesignrv.com>
Subject: Re: [EXTERNAL] PA 841284

20 hours total, not an additional 20.

Thanks,

Alix Mongiat

Warranty Administrator

iClaims Services

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906.201.2399

On Fri, Feb 21, 2025 at 9:20 AM Alix Mongiat <alix@dealer-advisors.com> wrote:

Yes, the dealership is requesting an additional 10 hours. I believe they also emailed you with all the technician notes as to why/how it took so long.

Thank you,

Alix Mongiat

Warranty Administrator

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On Fri, Feb 21, 2025 at 9:03 AM Warranty <warranty@granddesignrv.com> wrote:

Good morning,

I am confused on this request. The original PA 772035 was approved for 10 hours. Are you asking for an additional 20 hours to complete this work?

From: Alix Mongiat <alix@dealer-advisors.com>

Sent: Wednesday, February 19, 2025 9:27 AM

To: Warranty <warranty@granddesignrv.com>

Subject: Re: [EXTERNAL] PA 841284

Good morning,

Please review again. This is the kitchen slide so everything on the slide wall on the interior had to be removed and reinstalled, which took a lot of time. Fasteners needed to be cut out and replaced.

This was unable to be completely done in 10 hours.

Thanks,

On Tue, Feb 18, 2025 at 10:03 AM Warranty <warranty@granddesignrv.com> wrote:

Good morning,

I can only approve the original 10 hours that was approved. This what this job code would take to complete.

From: Alix Mongiat <alix@dealer-advisors.com>

Sent: Monday, February 17, 2025 10:28 AM

To: Warranty <warranty@granddesignrv.com>

Subject: [EXTERNAL] PA 841284

Good morning,

We had previously had a PA approved that timed out in the system.

When the work was completed, it took longer than expected.

We are requesting 20 hours of labor time as stated on the PA that was entered since.

Can we please get this approved for 20 hours as requested on the new PA due to R&R the wall and R&I everything that was attached to the wall on the inside of the unit?

Thank you.

--

Alix Mongiat

Warranty Administrator

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Alix Mongiat

Warranty Administrator

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