

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10393

Date In: 29 APR 24 Author: TPASSER
Promised Date: 19 MAY 24 Stock No:
: Year: 2023
Customer Name: 1020 - GRAND DESIGN Manufacturer: GRAND DESIGN
Address: 11333 COUNTY RD 2 Brand: REFLECTION FW
: MIDDLEBURY, IN Model: 310
Postal/Zip: 46540 Miles/Hrs:
Phone#(res): 888-825-2820 Exterior Color:
Phone#(bus): Unit Type:
Cell Phone: License#:
Email: NONE Tag#: 5/8 CMR CONFIRMED CONV
Purchased Date: :
Delivery Date: :
InService Date: :
Serial#: 573TR3721P3345907 :

Job # Description JOB INFORMATION Type Bill To

SC SERVICE CALL HANCOCK/OASIS SITE 56 E 17311 WELCH
WARR COMPLAINT: CMR CALLED STATING THE REAR A/C ON UNIT W 1020 GRAND
IS NOT WORKING AT ALL. UNSURE IF
THERMOSTAT ISSUE OR UNIT ITSELF.
CAUSE: pics taken What I found was the
thermostat was not working checked 12
volt at thermostat was none so I pulled
the control module out of ac and found a
12volt black negative wire disconnected
CORRECTION: after connecting the 12 volt negative in
correct spot the thermostat lights up I
also amp drew ac that was 11 ac amps
outside temp was 72 and temperatures
coming out of ac is 40 degrees the ac is
now working
1 COMPLAINT: CMR CALLED STATING THE MICROWAVE IN W 1020 GRAND
KITCHEN IS NOT WORKING. HAD LOOKED AT
WHILE TRAVELING - CALLED GD AND WE WERE
RECOMMENDED FOR REPAIR.
CAUSE: pics taken the ac voltage going to
microwave the clock works and the light
works as well I had put a cup of water
inside the microwave and had it going
for about 5 minutes the water vis still
cold will need a new microwave
CORRECTION: Will need a new microwave.....

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Job # Part No Description      PARTS      Bill to Qty      Price      Total
*****
1      82201072 MICROWAVE OTR CONVECTION STA W-1020      0      572.73      0.00
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*****
Job# Lab Code Description      LABOUR      Mech Bill to Hrs      Rate      Total
*****
SC SC      SERVICE CHARGE      E-17311      0.00      140.00      0.00
WARR A290      A\ /C TROUBLESHOOT & DI JS W-1020      1.00      115.00      115.00
1 R500      TROUBLESHOOT AND DIAGN JS W-1020      0.50      115.00      57.50
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*****
Job # Excode Description      EXTRAS      bill to Qty      Price      Total
*****
SC SC      SERVICE CALL      E-17311      20.00      3.75      75.00
SC SSE      SHOP SUPPLIES - EXTERNAL E-17311      1.00      0.00      0.00
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*****
BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
*****
E      17311      0.00      0.00      0.00      75.00      4.13      79.13
W      1020      0.00      172.50      0.00      0.00      0.00      172.50

Totals      0.00      172.50      0.00      75.00      4.13      251.63
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&k2S
&k0S