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[spreading the joy of the camping lifestyle]

Estimate: 10393 WELCH, BOB



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Customer Name: 17311- WELCH, BOB
Address: 948 CROW TRACE HENRIETTA, TX

Date In: 29 APR 24
Promised Date: 19 MAY 24

Author: TPASSER

Stock No:

Year: 2023

Manufacturer: GRAND DESIGN

Brand: REFLECTION FW

Model: 310

Miles/Hrs:

Exterior Color:

Unit Type:

License#:

Tag#: 5/8 CMR CONFIRMED CONV
4/29 CMR EMAILING CC INFO

Postal/Zip: 76365

Phone#(res): 940 733 7007

Phone#(bus):

Cell Phone:

Email: SHADOH55@GMAIL.COM

Purchased Date:

Delivery Date:

InService Date:

Serial#: 573TR3721P3345907

Job #SC - External

SERVICE CALL HANCOCK/OASIS SITE 56

Labor

Code	Description	Hours	Rate	Total
SC	SERVICE CHARGE	1	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SC	SERVICE CALL	20	N/C	N/C
SSE	SHOP SUPPLIES - EXTERNAL	1	N/C	N/C

Subtotal for Job #SC: 0.00

Job #WARR - Warranty

COMPLAINT: CMR CALLED STATING THE REAR A/C ON UNIT IS NOT WORKING AT ALL. UNSURE IF THERMOSTAT ISSUE OR UNIT ITSELF.

CAUSE: pics taken What I found was the thermostat was not working checked 12 volt at thermostat was none so I pulled the control module out of ac and found a 12volt black negative wire disconnected

CORRECTION: after connecting the 12 volt negative in correct spot the thermostat lights up I also amp drawn ac that was 11 ac amps outside temp was 72 and temperatures coming out of ac is 40 degrees the ac is now working

Labor

Code	Description	Hours	Rate	Total
A290	AVC TROUBLESHOOT & DIAGNOSE	1	115.00	115.00

Subtotal for Job #WARR: 115.00

Job #1 - Warranty

COMPLAINT: CMR CALLED STATING THE MICROWAVE IN KITCHEN IS NOT WORKING. HAD LOOKED AT WHILE TRAVELING - CALLED GD AND WE WERE RECOMMENDED FOR REPAIR.

CAUSE: pics taken the ac voltage going to microwave the clock works and the light works as well I had put a cup of water inside the microwave and had it going for about 5 minutes the water is still cold will need a new microwave

CORRECTION: Will need a new microwave.....

Labor



Code	Description	Hours	Rate	Total
R500	TROUBLESHOOT AND DIAGNOSE	0.50	115.00	57.50

Parts

Part #	Description	Qty	Price	Total
82201072	MICROWAVE OTR CONVECTION STAINLESS STEEL 1.5 CU FT FURRION FMCM15-SS-A (Each)	1	572.73	572.73

Subtotal for Job #1: 630.23

Parts Total:	572.73
Labour Total:	172.50
Sublet Total:	0.00
Extras Total:	0.00
Estimate Total:	745.23

Part and accessory pricing is subject to change based upon fluctuation in the supply chain. Reasonable effort will be made to honor the pricing included within this estimate, but is not guaranteed.

ALL WORK CASH ON DELIVERY

I am authorized to order the above listed work, including the labor, parts and materials for the vehicle described above. I agree to pay regular retail prices in cash or acceptable terms to you, upon the completion of the work ordered. If I fail to pay for the completed work, I understand Greenway RV will have a mechanics lien upon the vehicle to secure payment for the work and I expressly waive all rights to claim exemption under the State Laws. If collection is made by a suit or any other method required, I agree to pay interest until paid in full, also collection cost, including reasonable Attorneys fees.

I agree not to hold Greenway RV liable for loss or damage caused by theft, fire or any other cause beyond your Company's control to real or personal property delivered to the company for repair, sale or storage. Greenway RV employees and agents of Greenway RV may operate the above described vehicle and related motor vehicle for purpose of testing, inspection or delivery at my risk. I also agree that any goodwill repairs are in no way an admission that the vehicle suffers from any defect or issue, or that the repair should be covered under warranty.

ALL PARTS WILL BE DISCARDED UNLESS OTHERWISE INSTRUCTED.

☐ SAVE ☐ DISCARD

THE RIGHT IS RESERVED TO SUBSTITUTE PARTS FOR THOSE CURRENTLY UNAVAILABLE. STORAGE CHARGES OF \$5.00 PER DAY WILL BE ADDED ON ALL ITEMS NOT PICKED UP WITHIN 10 WORKING DAYS AFTER NOTIFICATION OF COMPLETION OF SERVICE.

Customer Signature : _____

Date: 23 May 2024

