



Warranty Claim Form

Date: 6/27/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573TR3721P3345907

Reflection 310MKTS

Retail Purchase Date: 6/23/2023

Work Started: 6/19/2024

Work Completed: 6/19/2024

Claim Status: Paid

Dealer Work Order #: 10393

Unit Offline Date: 1/10/2023

Claim #: 812100

Labor: \$172.50

Parts: \$505.05

Shipping: \$45.26

Total: \$722.81

Notes: cc-5/24/24 vendor approval Hello, Case 4975911 VIN 573TR3721P3345907 I can pre approve up to .50 for labor. Please note: Your coach information AND/OR test results will need to satisfy the conditions for Warranty credit. Return parts authorization does not guarantee your claim will be paid. Lippert does not cover mobile fees. Lippert does not need this product back. We will require photos of the complete serial number tag submitted with your claim. This is pre-auth for the R&R of the MICROWAVE.

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenewayrv.com
Approved Labor Rate: \$115.00

Customer Information

Robert W Welch
948 Crow Trace
Henrietta, Texas 76365
United States
940-733-7077

Operation Line # 1

Flat Rate Code: 710073 Air Conditioning - Repair Wiring to *Fault Code:* Improper Installation/Build Unit

Problem: Customer called stating the rear A/C on the unit is not working at all. Unsure if it is the thermostat issue or the unit itself. *Hours:* 1

Cause: Thermostat was not working, checked 12 volt at thermostat and there was none. Pulled the control module out of AC and found a 12volt black negative wire was disconnected. *Amount:* 115.00

Remedy: Connected the 12 volt negative wire in the correct spot. The thermostat lights up and amp drawn AC that was 11 ac amps. Outside temp was 72 and temp coming out of AC is 40 degrees. *Sublet Repairs:* \$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1

Operation Line # 2

Flat Rate Code: 720046 Microwave - R&R Convection Microwave *Fault Code:* Component Failure Assembly

Problem: Customer stated the microwave in the kitchen is not working. Called GD and GD recommended us for the repair. *Hours:* .5

Cause: The clock works and the lights work. I put a cupt of water inside the microwave and had it going for about 5 minutes and the water is still cold. *Amount:* 57.50

Remedy: R&R microwave. *Sublet Repairs:* \$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1

<u>Part</u>	<u>Description</u>	<u>Return</u> <u>Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
721072 MICROWAVE OTR CONVECTION STAINLESS STEEL 1.5 CU FT FURRION NLA	MICROWAVE OTR CONVECTION STAINLESS STEEL 1.5 CU FT (FURRION FMCM15-SS-A) NO LONGER AVAILABLE SEE 721208		1	1	0.00
721399 MICROWAVE OTR NON CONVECTION 1.7 CF STAINLESS STEEL FURRION FMSMA17-SS	MICROWAVE OTR NON CONVECTION 1.7 CF STAINLESS STEEL FURRION FMSMA17-SS		1	1	505.05