

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10393

Date In:	29 APR 24	Author:	TPASSER
Promised Date:	25 DEC 24	Stock No:	
:		Year:	2023
Customer Name:	17311 - WELCH, BOB	Manufacturer:	GRAND DESIGN
Address:	948 CROW TRACE HENRIET	Brand:	REFLECTION FW
:		Model:	310
Postal/Zip:	76365	Miles/Hrs:	
Phone#(res):	940 733 7007	Exterior Color:	
Phone#(bus):		Unit Type:	
Cell Phone:		License#:	
Email:	SHADOH55@GMAIL.COM	Tag#:	
Purchased Date:		:	
Delivery Date:		:	
InService Date:		:	
Serial#:	573TR3721P3345907	:	

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*****
Job #   Description      JOB INFORMATION      Type Bill To
*****
SC      COMPLAINT:  SERVICE CALL HANCOCK/OASIS SITE 56      E      17311  WELCH
        CAUSE:      needed a new furrion microwave
        CORRECTION:  remove front cover on microwave  remove
                   the screws from microwave bracket
                   unplugged the microwave  and remove I
                   installed new microwave and tested for 1
                   min with water the microwave is now
                   working
WARR    COMPLAINT:  CMR CALLED STATING THE REAR A/C ON UNIT  W      1020   GRAND
        CAUSE:      pics taken What I found was the
                   thermostat was not working checked 12
                   volt at thermostat was none so I pulled
                   the control module out of ac and found a
                   12volt black negative wire disconnected
        CORRECTION:  after connecting the 12 volt negative in
                   correct spot the thermostat lights up I
                   also amp drew ac that was 11  ac amps
                   outside temp was 72 and temperatures
                   coming out of ac is 40 degrees the ac is
                   now working
1       COMPLAINT:  CMR CALLED STATING THE MICROWAVE IN      W      1020   GRAND
        CAUSE:      KITCHEN IS NOT WORKING. HAD LOOKED AT
                   WHILE TRAVELING - CALLED GD AND WE WERE
                   RECOMMENDED FOR REPAIR.
        CAUSE:      pics taken thete ac voltage going to
                   microwave the clock works and the light
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*****
Job #   Description           JOB INFORMATION           Type Bill To
*****
works as well I had put a cup of water
inside the microwave and had it going
for about 5 minutes the watervis still
cold will need a new microwave
CORRECTION: Will need a new microwave..... remove
front cover on microwave  remove the
screws from microwave bracket unplugged
the microwave  and remove I installed
new microwave and tested for 1 min with
water the microwave is now working

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Job # Part No  Description      PARTS      Bill to  Qty    Price    Total
*****
1      82201072 MICROWAVE OTR CONVECTION STA W-1020      1      572.73    572.73

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*****
Job#  Lab Code  Description  LABOUR  Mech Bill to  Hrs    Rate    Total
*****
SC SC      SERVICE CHARGE      JS  E-17311      0.00    140.00     0.00
WARR A290    A\C TROUBLESHOOT & DI JS  W-1020      1.00    115.00    115.00
  1 R500    TROUBLESHOOT AND DIAGN JS  W-1020      0.50    115.00     57.50
  1 WARR    MANUFACTURER WARRANTY JS  W-1020      1.00    115.00    115.00

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*****
Job #  Excode   Description  EXTRAS      bill to  Qty    Price    Total
*****
SC SC      SERVICE CALL      E-17311  20.00     3.75     75.00
SC SSE     SHOP SUPPLIES - EXTERNAL E-17311   1.00     0.00     0.00

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*****
BILLINGS SUMMARY
Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
*****
E  17311          0.00      0.00      0.00     75.00     4.13     79.13
W  1020          572.73    287.50      0.00      0.00      0.00    860.23

Totals          572.73    287.50      0.00     75.00     4.13    939.36

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&k2S
&k0S