



Warranty Claim Form

Date: 7/31/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TE362XR6649199

Imagine 3100RD

Retail Purchase Date: 4/23/2024

Work Started: 4/26/2024

Work Completed: 4/26/2024

Claim Status: Paid

Dealer Work Order #: 10379

Unit Offline Date: 11/1/2023

Claim #: 821968

Labor: \$253.00

Parts: \$0.00

Shipping: \$0.00

Total: \$253.00

Notes:

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

RANDOLPH J RICHTER
2500 HEFFRON ST
STEVENS POINT, Wisconsin 54481
United States
715-341-6304

Operation Line # 1

Flat Rate Code: 720079 Refrigerator - R&I Insert Panel

Fault Code: Improper Installation/Build

Problem: Customer called following delivery 4/23 stating the refrigerator is not working. Turned dial but it is not cooling after 2 hours.

Hours: 2

Cause: Pics taken, what I found was refrigerator was not working. Checked voltage at fuse under refrigerator there was none, I pulled out the refrigerator and checked connections was loose.

Amount: 230.00

Remedy: Will need 2 hours to pull refer, diag, repair and move back and test refer. Install to new 10 gauge wire connector to refrigerator, now the refrigerator is working.

Sublet Repairs: \$0.00

Manufacturer #: 0000

Model #: 0000

Serial #: 0000

Operation Line # 2

Flat Rate Code: 420016 Lights (Interior) - Repair Interior Light
Fault Code: Damaged/Maintenance

Problem: Customer states some lights not all are flickering. Sec light in pantry/hall and bedroom coming on at same time.

Hours: .2

Cause: Checked sensor lights no issues found.

Amount: 23.00

Remedy: Time for diag.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #: